## **Email Categories by State**

|   | AL | AK | AS | AZ A | R ( | CAC | СТ | DE | DC | FL G  | A H   | II LA | IA | ID | IL IN | KS | KY | ME | MD | MA M | I MN  | MS | МО | мт | NE N | V NH | NJ NI | M NY | NC | ND | ОН | ок | R PA | RI | sc s | D TN     | ТХ | UT | VT V     | I VA W | A W | / wi   | WY            |
|---|----|----|----|------|-----|-----|----|----|----|-------|-------|-------|----|----|-------|----|----|----|----|------|-------|----|----|----|------|------|-------|------|----|----|----|----|------|----|------|----------|----|----|----------|--------|-----|--------|---------------|
| Access/Privacy/<br>Confidentiality /<br>Availability /<br>ownership |    |    | х  |      |     | x x |    |    |    | 2     | x     |       |    |    | ×     | Х  |    |    |    | х    | x     |    |    |    | х    |      |       | ×    |    |    | Х  |    |      |    | х    |          |    |    |          | ×      |     | х      | x             |
| Appropriate Use / restrictions                                      |    |    |    |      |     | Х   |    |    |    | Х     |       |       |    | Х  |       |    | Х  |    |    |      |       |    |    |    | Х    |      |       | Х    |    |    |    |    |      |    | Х    |          | Х  |    |          | Х      | ,   | Х      |               |
| Archiving /   |    |    |    |      |     |     |    |    |    |       | +     |       |    |    |       | +  |    |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      | +        |    |    |          | + +    |     | +      |               |
| preservation /  |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| storage: offline,   | Х  |    |    |      |     | x x |    |    |    |       | X     |       | X  |    | X     | X  | Х  |    |    | X    |       | Χ  | х  |    | х    |      | Х     |      | Х  |    | Х  |    |      |    |      |          |    |    | х        |        |     |        |               |
| near line, online, / archiving /                                    |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| preservation  |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| auto-categorization   |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    | 1  |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      | +        |    |    |          |        |     | +      | $\overline{}$ |
| vs manual   |    |    |    |      |     |     |    |    |    |       | X     |       |    |    |       |    |    |    |    |      |       | Х  |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| methods   |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| best practices,   |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| recommendations, guidelines,  |    |    |    |      |     | x   |    |    |    | v .   |       | ,     |    |    |       |    | X  |    |    |      | _     |    | X  |    | X    |      | _     |      | _  |    | ~  |    |      |    |      |          | Х  |    |          |        |     |        |               |
| checklist,  |    | Х  |    |      |     | ^   |    |    |    | X   2 | X   > | `     |    |    |       |    | ^  |    |    |      | Х     |    | ^  |    | ^    |      | X     |      | Х  |    | Х  |    |      |    |      |          | ^  |    |          | X      |     | X      |               |
| summaries   |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| definitions /   | Х  |    |    |      |     | Х   |    |    |    | ,     | x     | Х     | Х  | Х  |       | Х  | Х  |    |    | X    |       |    |    |    | Х    |      | х     |      |    |    | Х  |    |      |    |      |          | Х  | Х  | Х        | X      |     |        | Х             |
| terminalogy   |    |    |    |      |     |     |    |    |    | ,     | ^     | ^     | ^  | ^  |       |    |    |    |    | ^    |       |    |    |    | ^    |      | ^     |      |    |    |    |    |      |    |      | '        | ^  | ^  | ^        | ^      |     |        |               |
| Distribution lists  | Х  |    |    |      |     | Х   |    | -  |    |       |       |       |    |    |       | Х  | -  |    |    |      | Х     |    |    |    |      |      |       |      |    |    | Χ  |    |      |    |      | '        |    |    |          |        |     | 4      |               |
| Documentation and capturing   | 1  |    |    |      |     |     | X  |    |    | ,     | x     |       |    |    | ×     |    |    |    |    | X    |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| email/documents   |    |    |    |      |     |     | ^  |    |    | '     | ^     |       |    |    | ^     |    |    |    |    | ^    |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| ER elements   |    |    |    | +    |     |     |    | 1  |    |       | -     |       |    |    |       |    | 1  |    |    |      |       |    |    |    |      |      |       |      | 1  |    | 1  |    |      |    |      | +        |    |    | +        |        | +   | + +    | $\overline{}$ |
| (content, structure,  |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| conteXt, system   |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| design  |    |    |    |      |     |     |    |    |    | )     | X     |       |    |    | Х     | -  |    |    |    | X    |       |    | Х  |    | X    |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     | Х      |               |
| considerations (RMA),   |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| authenticity, etc.  |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| Etiquette   |    |    |    | +    | -   |     |    | +  |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      | $\dashv$ |    |    |          | X      |     | +      | Χ             |
| FAQ   |    | X  |    |      |     |     |    | Ĺ  |    |       |       | 1     |    |    |       | 1  |    |    |    | X    | X     |    |    |    |      |      |       |      |    |    |    |    | Х    |    |      |          |    |    |          | XX     |     | Х      |               |
| Files mgmt,   |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| schemes, file   |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      | 1  |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| structure, ER elements,   |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| attachments,  |    |    |    |      |     | x   |    |    |    | ,     | x N   | 0     |    |    | X     | X  | Х  |    |    | X    | X     |    | Х  |    | х    |      |       | X    | Х  |    | Х  |    | x    |    | x    |          |    |    |          | l l x  |     | X      |               |
| printing to paper,  |    |    |    |      |     | ^   |    |    |    | '     | `\    |       |    |    | ^     | ^  | ^  |    |    | ^    | `   ^ |    | ^  |    |      |      |       | 1^   | ^  |    | ^  |    |      |    | ^    |          |    |    |          | ^      | ·   | ^      |               |
| folders, systems  |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      | 1  |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| designs (RMA),  |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      | 1  |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
| searching, etc.   |    |    |    |      | _   |     |    |    |    |       |       | _     |    |    |       |    | 1  |    |    |      |       |    |    |    |      |      |       |      | -  |    |    |    |      |    |      |          |    |    | _        |        |     | $\bot$ |               |
| Legal - discovery, rules of evidence,                               | X  |    |    |      |     | Х   | X  |    |    | ,     | ×     |       | X  |    |       | X  | Х  |    |    | ×    | X     |    | х  |    |      |      | x     | Х    |    |    | х  |    |      |    |      |          |    |    | х        | x      |     | x      |               |
| hold orders   | ^  |    |    |      |     | ^   | ^  |    |    | '     | ^     |       | ^  |    |       | ^  | ^  |    |    | ^    | ^     |    | ^  |    |      |      | ^     | ^    | 1  |    | ^  |    |      |    |      |          |    |    | ^        | ^      |     | ^      |               |
| Media Migration   |    |    |    | -    |     |     |    |    |    | +;    | X     |       | 1  |    |       |    |    |    |    | X    |       | Χ  |    |    | Х    |      |       |      |    |    |    |    |      | +  |      | +        |    | Х  | $\dashv$ |        | +   | + +    | =             |
| Metadata  | Х  |    |    |      |     |     |    |    |    |       | x     |       |    |    |       |    | Х  |    |    |      |       | Х  |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |
|   |    |    |    |      |     |     |    |    |    |       |       |       |    |    |       |    |    |    |    |      |       |    |    |    |      |      |       |      |    |    |    |    |      |    |      |          |    |    |          |        |     |        |               |

## **Email Categories by State**

|  | AL | AK | AS A | ZA | R C | A CO | СТ | DE | DC | FL G | А Н | LA | IA | ID | IL IN | KS | KY | ME | MD | MA | MI MN | MS | МО | MT | NE N | IV NH | NJ N | M N | N | CNE | ОН | OK | OR P | A RI | sc s | SD TN | I TX   | UT | VT | VI VA | WA | WV | NI W | Y |
|--|----|----|------|----|-----|------|----|----|----|------|-----|----|----|----|-------|----|----|----|----|----|-------|----|----|----|------|-------|------|-----|---|-----|----|----|------|------|------|-------|--------|----|----|-------|----|----|------|---|
| Organizational<br>Issues & mgmt.<br>considerations   |    |    |      |    |     |      |    |    |    |      |     |    |    | Х  |       |    |    |    |    |    | x     | х  |    |    |      |       |      |     |   |     |    |    |      |      |      |       |        |    |    |       |    |    | x    |   |
| Policies & procedures: creating and sharing folders, saving messages / attachments, shared drives, searching, deleting message, deleting |    |    |      |    |     | x    |    |    |    | >    | <   |    |    |    | ×     |    |    |    |    |    |       | x  |    |    |      |       |      | ×   |   |     |    |    |      |      |      |       | x      |    |    |       | X  |    | X    |   |
| Public Record  | Х  | Х  |      |    |     | Х    | Х  |    |    |      |     |    |    |    |       |    |    |    |    |    |       |    |    |    |      |       |      |     | Х | (   |    |    | Х    |      | Х    |       |        |    |    |       | Х  | Х  | Х    |   |
| Record, reference copy, non-record, examples   |    | х  |      |    | ×   | (    |    |    |    | x x  | <   |    |    |    | X     | Х  | Х  |    |    |    |       |    | х  |    | Х    |       |      | (   | X | (   | x  |    | Х    |      | x    |       |        |    |    |       | Х  |    |      |   |
| Responsibilities & roles of end users (including IT, management)   |    |    |      |    |     |      | x  |    |    |      |     | x  | x  |    |       | x  | x  |    |    | x  | x x   |    |    |    |      |       |      | ×   | X | (   | x  |    | х    |      | x    |       | x      |    |    |       |    |    | x    |   |
| Retention<br>(transitory,<br>intermediate,<br>permanent (with<br>eXamples)   | х  | х  |      |    |     | х    | х  |    |    | >    | (   | х  |    |    | x     | х  | х  |    |    |    | × ×   |    | х  |    | x    |       | х    | ×   | × | (   | x  |    | х    |      | x    |       | х      |    | х  | ×     | х  |    | x    |   |
| Scope, intent,<br>purpose, basics,<br>introduction   |    |    |      |    |     |      |    |    |    |      |     | Х  |    | Х  | х     | х  | Х  |    |    | х  |       | Х  |    |    | х    |       | х    | Х   | X | (   | х  |    | х    |      | х    |       | х      |    |    |       | Х  |    | х    |   |
| Security /<br>encryption / viruses<br>/ backups  | х  |    |      |    |     | Х    |    |    |    | х    |     |    | х  | Х  | х     |    | х  |    |    |    | Х     |    |    |    | Х    |       |      |     |   |     |    |    |      |      |      |       |        |    |    |       |    |    | x x  |   |
| Subject Line   |    |    |      |    | Х   | (    |    |    |    |      |     |    |    |    |       | Х  | Х  |    |    |    |       |    |    |    |      |       |      |     |   |     | Х  |    |      |      |      |       | $\Box$ |    |    |       |    |    |      |   |
| Training -education  | Х  |    |      |    |     |      |    |    |    |      |     |    | Х  |    | Х     |    | Х  |    |    |    | Х     |    |    |    | Х    |       |      |     |   |     |    |    |      | Х    | Х    |       |        |    |    |       | Х  |    |      |   |