Top Concerns from Fall Survey

UNC		Duke	
Unsolicited email	122	Unsolicited Email	179
Confidentiality	109	Software Limitations	157
Time	85	Confidentiality	149
Usage	79	Security	129
Software Limitations	71	Time	103
Retention	70	Usage	87
Security	67	Viruses	83
Management	59	Retention	67
Deletion	55	Volume	66
Viruses	55	Lotus Notes	63
Volume	55	Remote access	53
Organization	44	Attachments	51
Memory	38	Memory	47
Policy	35	Organization	47
Retrieval	32	Archiving	38
Remote Access	30	Policy	36
Accumulation	28	Deletion	35
Attachments	28	Training/education	35
Accessibility	24	Network issues	34
Training/education	22	Management	33