EDUCATING NON-ARCHIVAL STAFF
• Importance of project
• Cost justification
• Staff training
• Marketing
• Website management
• Development of long term digitization plan
• Server space
• Vendor issues

INTANGIBLE COSTS
• Website management
• Development of web policies
• Server space
• Additional vendor applications
• Hardware use

EVERYTHING GETS TOUGH: DON'T START OVER
• The 80/20 Rule
• Intangible costs arise
• Upper management pushing/pulling project once project reaches the "trough of reality"
• No perfect system exists, only systems whose flaws you don’t know yet

RESEARCH QUESTIONS
• Exploratory study
• Purpose is to better understand the greater process of digitization projects
• Ease of digital library implementation
• Maintenance and development
• Usability of online tools
• User satisfaction
• Potential outcomes:
  • Time management
  • Allocation of resources
  • Successful implementation

CONCLUSION
• Archival literature reveals the need for archivists to embrace technology
• Recent case study provides insight into larger repository institutions, but what are the effects on smaller repositories?
• Further research will be needed to explore and examine the technology practices amongst archival staff and collect user data

CONTACT INFORMATION
Jennifer A. Stevenson
steven58@uwm.edu
PhD Student
University of Wisconsin-Milwaukee
School of Information Studies

REALITY OF DIGITAL LIBRARY DEVELOPMENT: IN SMALL-MEDIUM SIZED ARCHIVES
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School of Information Studies
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RESEARCH QUESTIONS

CONCLUSION