

"In face" on Facebook:
Information tactics and technological distributions of power

Jessa Lingel | UNC-Chapel Hill | September 2014



Microsoft Research



Social Media Collective Research Blog

A Research Blog

Home About Publications

About



Social Media Collective, Autumn 2012. Top row, from left to right: Megan Finn, Kate Miltner, Mary L.

Gray. Bottom row, from left to right: Nancy Baym, Kate Crawford, danah boyd.

Photo courtesy of Jaroslav Švelch.

The Social Media Collective is a group of researchers at Microsoft Research. The collective consists primarily of social scientists and humanists looking to understand how social media is shaping and is shaped by society.

Current Members

- * Nancy Baym (Principal Researcher)
- * danah boyd (Senior Researcher)
- * Kate Crawford (Principal Researcher)
- * Kevin Driscoll (Postdoctoral Researcher)
- * Mary Gray (Senior Researcher)

Research

AROUT

This is the group blog for the Social Media Collective at Microsoft Research New England. We are a team of social scientists and humanists who are qualitative methods like at thenography and content analysis to study a broad range of online technologies like social network sites, video games, blogs, enline culture, mobile devices, never and activism, and more. Here you can learn more about who we are and what we do.

SUBSCRIBE BY EMAIL!

Click to subscribe to the SMC blog, You'll get an email when we publish a new post.

Join 1,156 other followers

Subscribe!

SEARCH THIS BLOG >

type and press enter

RSS FEEDS

RSS - Posts

ARCHIVES

- > September 2014
- August 2014
- > July 2014

-

Communities in Code: How the Internet Turns Outsiders In







Boundary politics

The limits of non-rivalry

Leaky media
The benefits
of
obsolescence

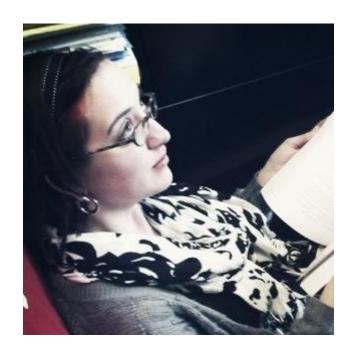
Relationships to space

Alternative authentication



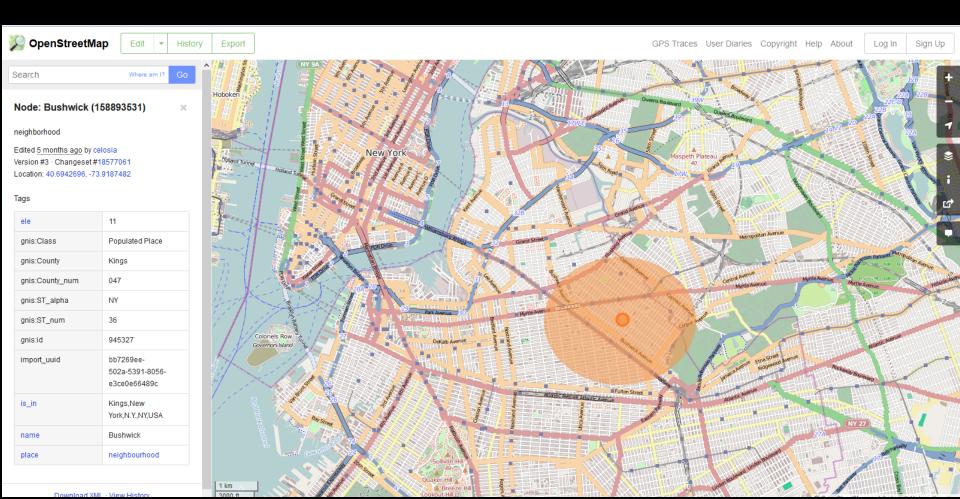
Adam Golub

Filmmaker Journalist LGBTIQ Activist



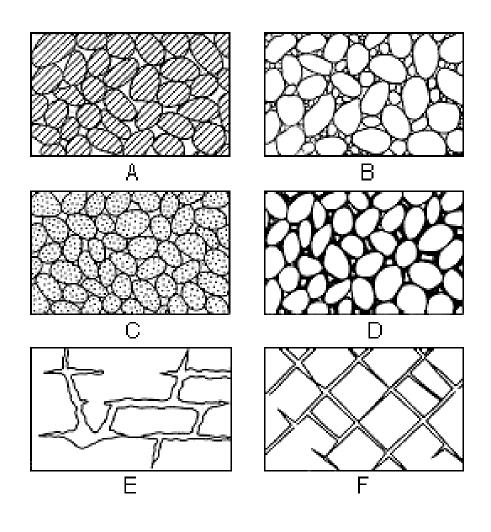
Jessa Lingel

Social Scientist Librarian Information Activist





Tactics and Strategies



Faceted Identity

"People maintain social boundaries and show different facets or sites of their character according to the demands of the current social situation" - Farnham & Churchill, p. 359



Relational labor

"musicians are engaging in a tremendous amount of relational labor. Their social and economic relationships have always been intertwined. However, as audiences have taken to social media to interact directly with them, expectations for more personal relationships have increased, as have the importance of such connections in shaping economic fortunes. Doing the work of being an artist often includes managing interpersonal relationships."

-Baym (2014)

Methods

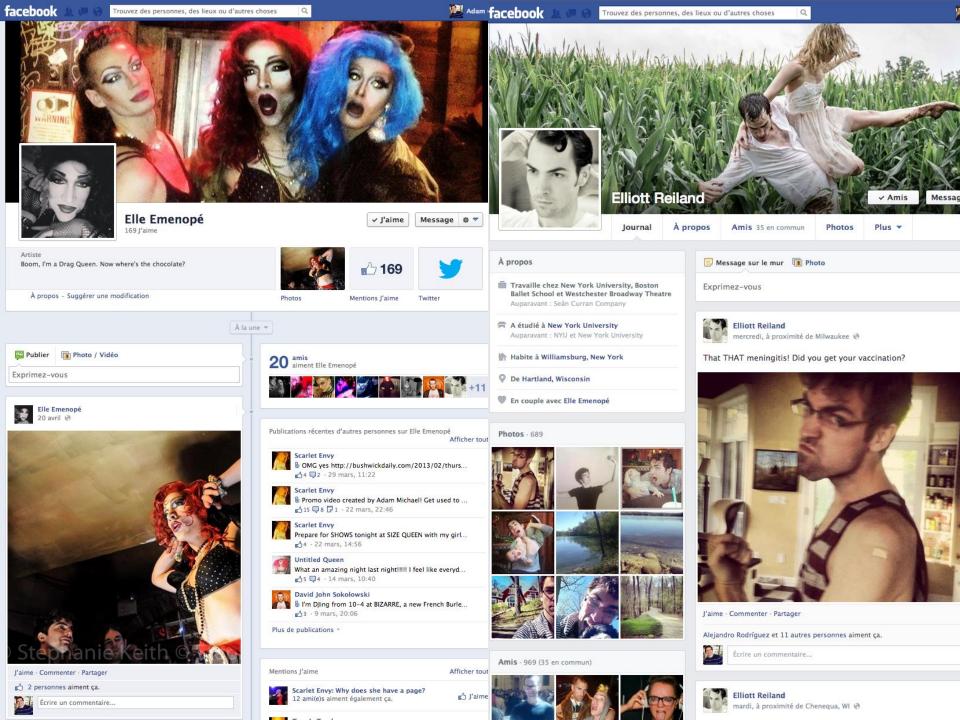
Workshop

Focus Groups

15 Participants	~40 Participants
Performers	Performers + nightlife goers

Social	Med	ia Use
Journal	IVICA	.a

Social ivi	edia OSE
Platform	# of Participants
Facebook	15
Instagram	15
Twitter	7
Tumblr	5
Scruff	2
Pinterest	1
Vimeo	1
Grindr	1
YouTube	1
Linked In	1
Fet Life	1
Vine	1
Yelp	1



(Some of) my many Tumblrs

This course is offered in the ITI major at the School of Communication and information at Rusgers, the State University of New Jessey.

In this course, we use readings, writing and class to discussed in the control of the control of

-Develog recommendations regarding strategies to overcome barriers in the worknisce.

of women in rechnology industries.

Gender and Technology

Contact Assignments FAQ Tips for Success in This Class

Assignments

Student Participation

- Students are expected to attend all classes; if you expect to miss a class, please use the University absence reporting website to indicate the date and reason for your absence. An email will automatically be sent to the instructor from this system. Note that if you must miss classes for longer than one week, you should contact a dean of students to help verify your circumstances. Students are allowed three absences (excused or unexcused) in this class before their participation grade is affected.
 Attendance will be taken in each class. If you are more than 15 minutes late or leave more than 15 minutes early, you are considered absent.
- Working in small groups, students will take turns serving as "discussion leaders" for the readings each week, presenting key lides from, and responses to, the readings, raising questions for discussion, and presenting other relevant articles or websites related to or enriching the readings.

Reading Quizzes

Throughout the semester, there will be six unannounced reading guizzes. The lowest score for each student will be dropped, such that only the student's top five scores are graded. Whereas classroom discussion is intended to provide students with an opportunity to engage each other critically on the readings, quizzes are intended to make sure that students have a basic grasp of the reading material ahead of class.

JESSA LINCEL

I'm a social science researcher and information activ (lingel at microsoft dot com)

Research Teaching Minimals: Singraphy

SOCIAL COMPUTING COMES TO CHARM CITY

I'm in Saltimore for CSCW. On Monday, I'm presenting a gager on care, which i words with Tim Regen. On Wednesday, I'm presenting a pager I co-wrote with Mor Nearman and dense boys, based on work from my dissertation. So far, I've been having really territo conversations in the Ferninam and Social Media workshop, and I'm looking forward to Mary Financian's keynole intermed.

SUPPORTING QUEER ADVICACY IN HANTLE

In January, I sent with a group of information activities and technologists to Hall. Partly I sent to conduct some initial fleidwork on bookmobiles, but gardy I sent to build solderily networks with local activities. One activity group we met is called KOURAJ, Halff's only local gueer advocacy group. KOURAJ organizers made a very simple request of us, which was to gather reinbow flags for Halff's third smoul Pride callebration. I'm glanning on heading back to Halff for additional fellowork this summer, so I volunteered to gather flags to bring to Half on that trip.

Being asked to gather reinbow flags has forced me to confront my own relationship to this perficular LGGT symbol. I don't own any sainbow flags or clothing and I don't awastly go to Pride. I identify as guess, but have never really fell that much kinatip with a specific guest community, in confrast to communities to which the fall deeply ted over time, like gunk, body modification and iteraty communities. Talking to KOURAJ leadership, I realized how much of a polylege and luxury it is to have guessmass be only a get of how I greatent myself to getgie, to be able to gets up Pride because I don't feel politically invested in the collective.

Sad Bikes Blog

ABOUT

Abou

Bend me sadness!

LIKE WHAT YOU SEE?

Get the RSS

Browse the Archive.

Rendom gost

Mobile version

THURSDAY, MARCH 20, 2014



3*16, 4:30pm, Bedford and N. 7th

Protect at 10:01 A

WEDNESDAY, MARCH 19, 2014



3*15, 3:20pm, Waverly and Broadway

Costact at 10.01 A

TUESDAY, MARCH 18, 2014



"With a [Facebook] page, you can kind of do that, you can create awareness, but you need that interaction. We're personalities at a bar. We come up and talk to you. We make sure you have a good time. We need to create that online as well."



"I started doing drag in 1989 when I was born. I actually don't know if I can put a time, or even a place on when I started doing drag because it sort of just emerged out of my personal presentation. Everyone asks me, 'Oh, is that your drag persona?' I'm like, 'No, I don't have a drag persona.' I am my drag persona, I guess."





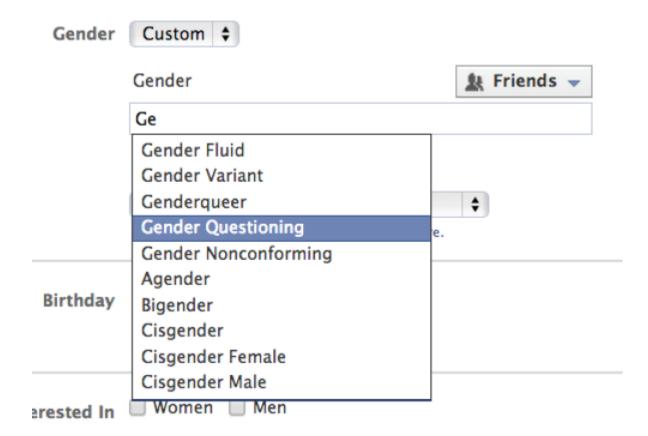




Alongside the myth, there is the mess—the practical reality of ubicomp day to day. We do not use the term "mess" pejoratively; we rather like the mess (as anyone would be able to see who glanced at the space where we sit writing these words). When we talk of the mess, we want to suggest that the practice of any technology in the world is never quite as simple, straightforward, or idealized as it is imagined to be. For any of the infrastructures of daily life—the electricity system, the water system, telephony, digital networking, or the rest—the mess is never far away. Lift the cover, peer behind the panels, or look underneath the floor, and you will find a maze of cables, connectors, and infrastructural components, clips, clamps, and duct tape. Push further, and you will also encounter the regulatory authorities who authorize interventions and certify qualified individuals,

Dourish, P., & Bell, G. (2011). *Divining a digital future: Mess and mythology in ubiquitous computing*. Cambridge, Mass: MIT Press.

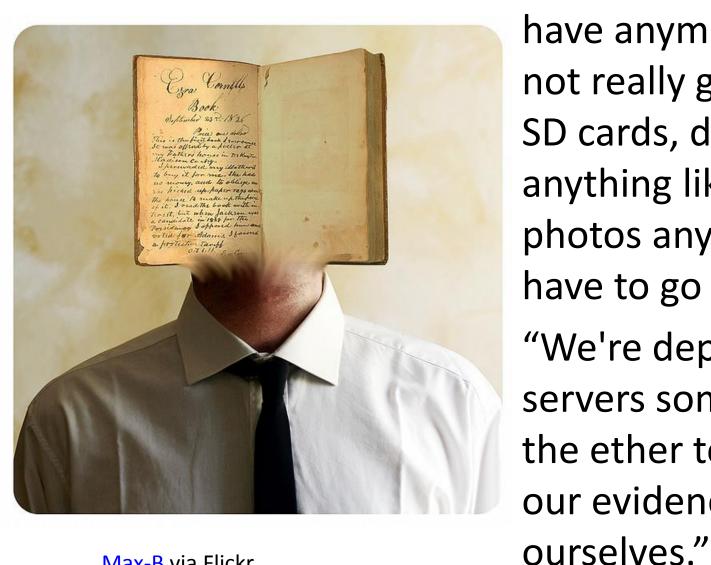




Questions and feedback?



jlingel@microsoft.com | jessalingel.tumblr.com



Max-B via Flickr

"Facebook is like all we have anymore ... You're not really going to find SD cards, definitely not anything like printed-out photos anymore. You have to go to Facebook." "We're depending on servers somewhere in the ether to preserve all our evidence of

Information tactics

"individually-devised methods of searching for, acquiring and using information. As a term, information tactics draws on the concept of how information is used in a specific context by developing individual approaches to manage institutional strategies ... Put another way, focusing on information tactics within human information behaviour research directs attention to how information is used tactically and individually, while taking into account why it is used in that particular way."



Been suspended?

Been suspended?

Have you been suspended from Google, Facebook, or any other internet service over the name you chose? Contact us with details, and we'll make sure the public gets to hear your story. The more details you include, the better: emails from the service telling you why you've been suspended, date of suspension, and even your own thoughts on why this might have happened!

Name (required)	
Jessa Lingel	
Email (required)	
jessa.lingel@gmail.com	
Name of service	
Date of suspension	
☐ Currently suspended? (check box if yes)	
Details (required)	

Your en	nail address:
submi	1
NymRig	ghts aims to educate on the
nature	of names and nyms, online and
offline.	We promote free speech and f
express	sion, as well as the ability to
define	ones own identity.
What's	a "nym?"
<u>NymRi</u>	ghts info flyer
Relevar	nt links:
NSTIC	
Propos	ed NSTIC working group
NYMRIG	HTS UPCOMING EVENTS
No unc	oming events

RECENT POSTS