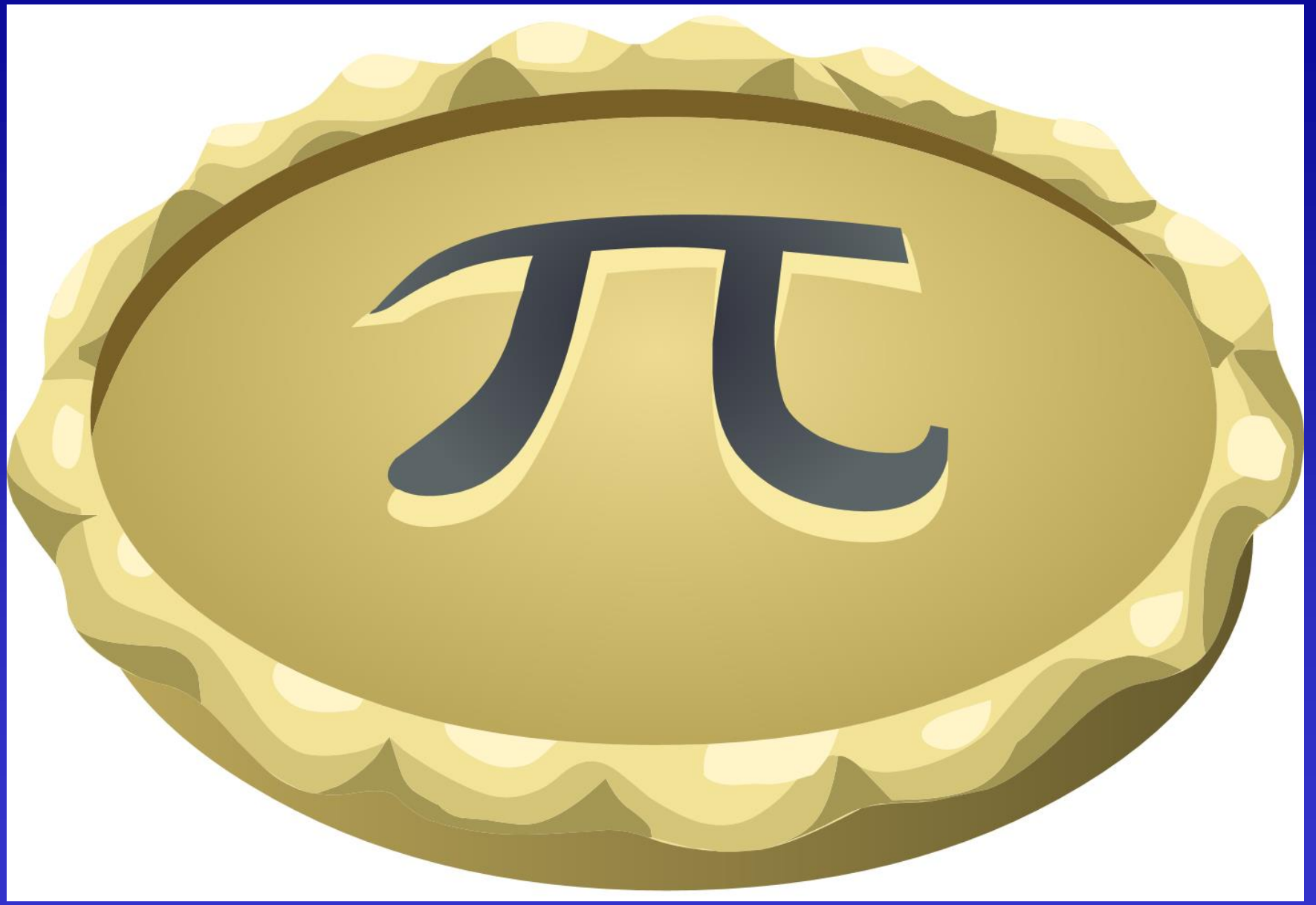
Let’s Talk About Money!

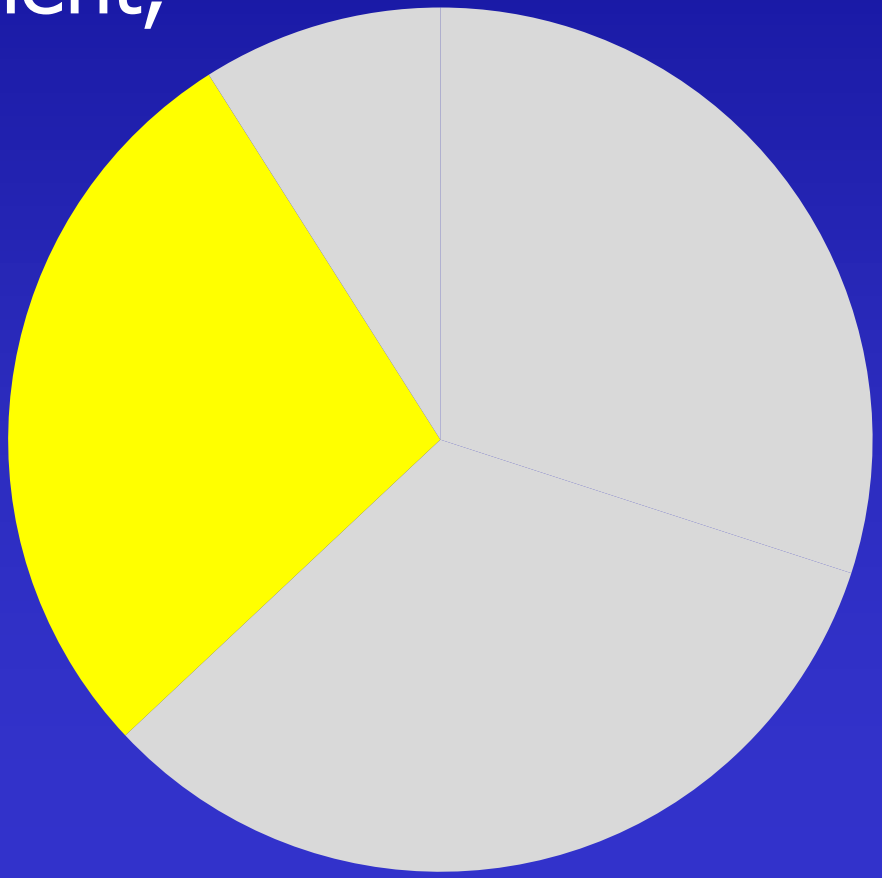
8-10%

Percent of total university budget being spent on ICT

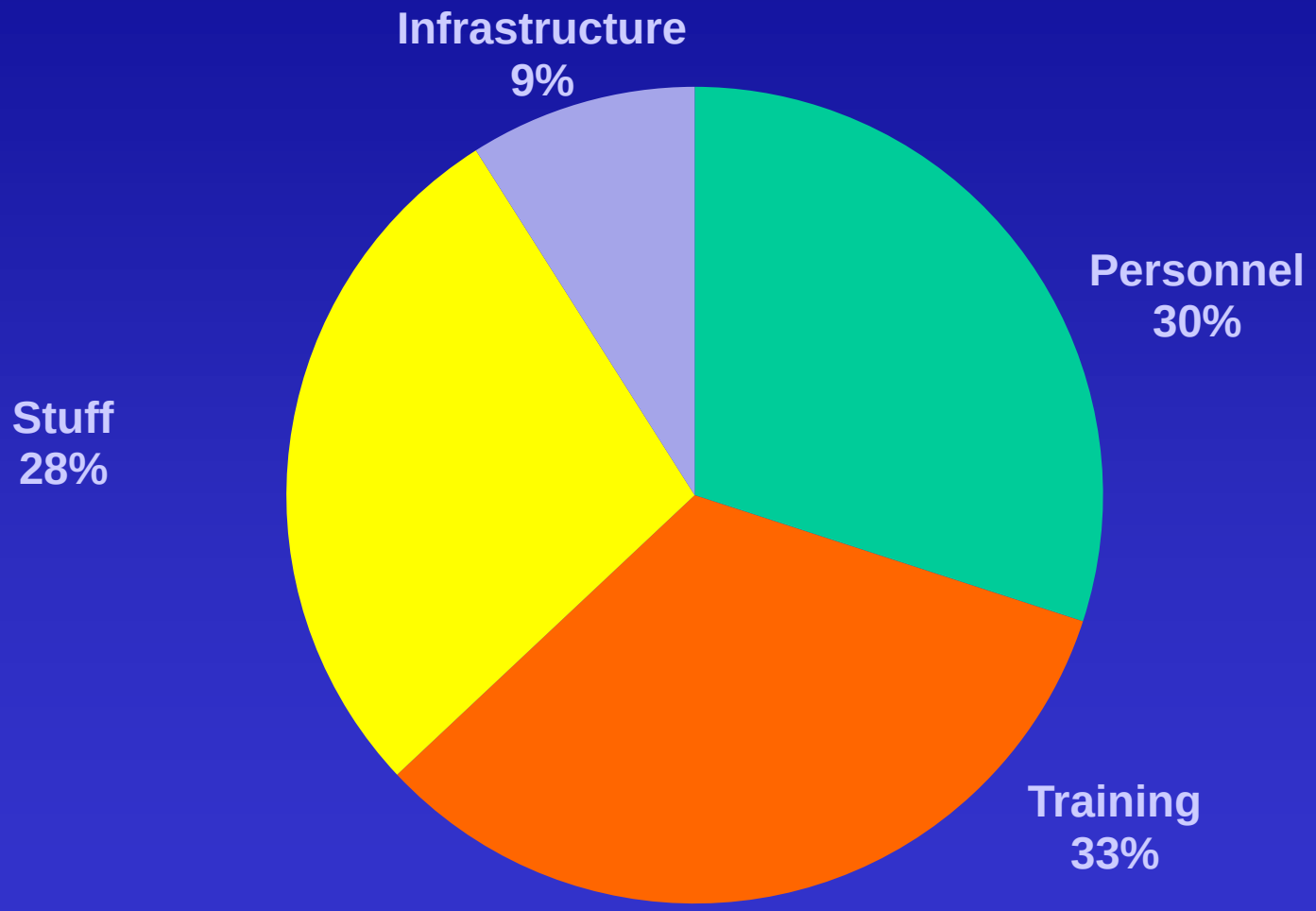


~ 25%

Of total ICT spending goes towards equipment, wires, and software.



Total Cost of Ownership



Great Need for ICT Capacity Building

- Every school needs dozens (if not hundreds) of trained ICT technicians and support staff
- Industry standards
  - 1 network support person per 60 computers
  - 1 trainer/help desk person per 43 computers
  - 1 technician per 30 computers

ICT Staffing Levels

# Computers	Network Support	Trainer / HelpDesk	Technician	**TOTAL**
50	0.8	1.2	1.7	**3.7**
100	1.7	2.3	3.3	**7.3**
200	3.3	4.7	6.7	**14.7**
400	6.7	9.3	13.3	**29.3**
600	10.0	14.0	20.0	**44.0**
800	13.3	18.6	26.7	**58.6**
1000	16.7	23.3	33.3	**73.3**
2000	33.3	46.5	66.7	**146.5**