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INLS 509: Information Retrieval

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October 7, 2013

Outline

Introduction to language modeling

Language modeling for information retrieval

Query-likelihood Retrieval Model

Smoothing

Priors

Linear Interpolation Review

$$score(Q, D) = \prod_{i=1}^{n} (\lambda P(q_i|D) + (1 - \lambda)P(q_i|C))$$

- $P(q_i|D) = probability given to query term <math>q_i$ by the document language model
- $P(q_i|C)$ = probability given to query term q_i by the collection language model

Linearly Interpolated Smoothing Review

- Doc 1: haikus are easy
- Doc 2: but sometimes they don't make sense
- Doc 3: refrigerator
- Query: haikus make sense

$$score(Q, D) = \prod_{i=1}^{n} (\lambda P(q_i|D) + (1 - \lambda)P(q_i|C))$$

(source: threadless t-shirt)

Let's Take A Step Back

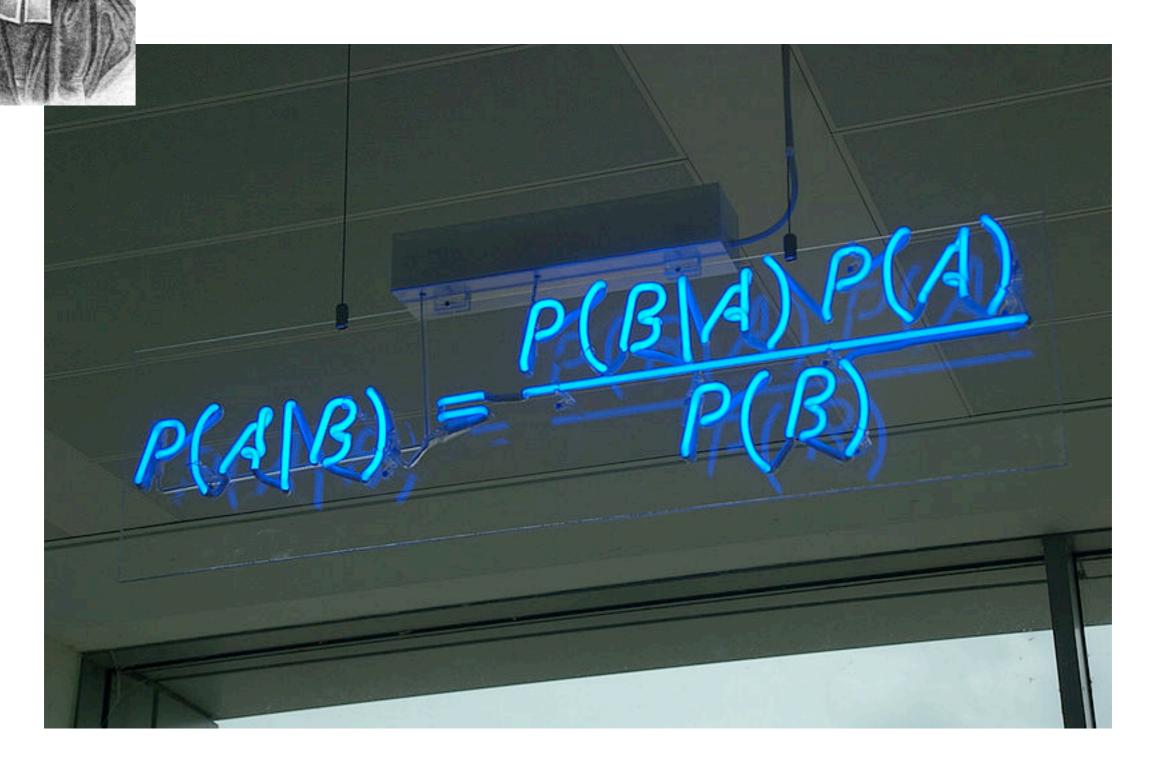
 The query likelihood model has a more theoretic motivation than I've portrayed so far



Bayes' Law

$$P(A|B) = \frac{P(B|A) \times P(A)}{P(B)}$$

Bayes' Law



(source: wikipedia)



Bayes' Law Derivation

$$P(A,B) = P(A|B) \times P(B)$$

$$P(A,B) = P(B|A) \times P(A)$$

$$P(A,B) = P(A,B)$$

$$P(A|B) \times P(B) = P(B|A) \times P(A)$$

$$P(A|B) = \frac{P(B|A) \times P(A)}{P(B)}$$



Bayes' Law Applied to Ranking

$$P(D|Q) = \frac{P(Q|D) \times P(D)}{P(Q)}$$



Bayes' Law Applied to Ranking

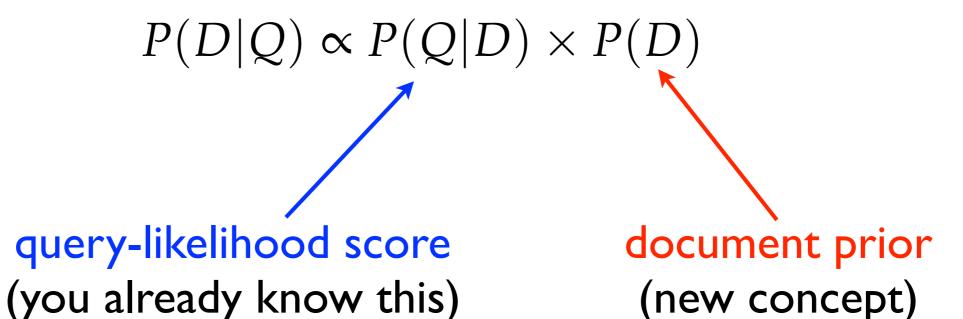
$$P(D|Q) = \frac{P(Q|D) \times P(D)}{P(Q)}$$

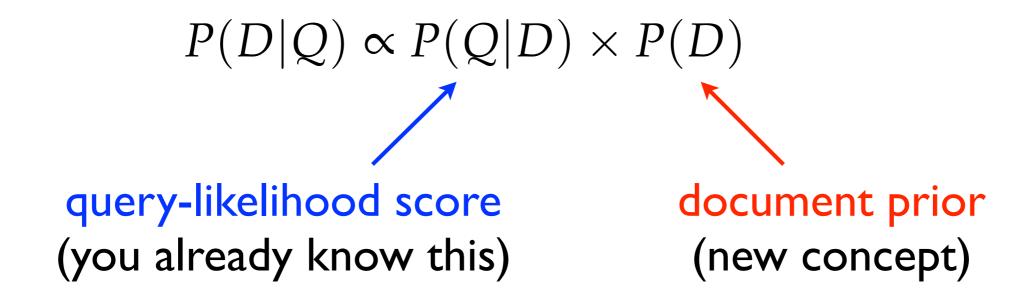
If we're scoring and ranking documents based on this formula, which number doesn't matter?

Query-likelihood Retrieval Model

- Dividing every document score by the same number doesn't change the ranking of documents ...
- So, we can ignore the denominator P(Q)

$$P(D|Q) = \frac{P(Q|D) \times P(D)}{P(Q)}$$





- The document prior, P(D), is the probability that the document is relevant to <u>any</u> query
- It is a document-specific probability
- It is a query-independent probability

$$P(D|Q) \propto P(Q|D) \times P(D)$$

query-likelihood score document prior (you already know this) (this is a new concept)

- Unknowingly, so far we've assumed that P(D) is the same for all documents
- Under this assumption, the ranking is based only on the query-likelihood given the document language model
- Now, we will assume that P(D) is not uniform
- That is, some documents are more likely to be relevant independent of the query

$$P(D|Q) \propto P(Q|D) \times P(D)$$

- What is it?
- Anything that affects the likelihood that a document is relevant to <u>any</u> query
 - document popularity
 - document authority
 - amount of content (e.g., length)
 - topical cohesion
 - really, you decide ...

$$P(D|Q) \propto P(Q|D) \times P(D)$$

But, it is a probability, so in a collection of M documents...

$$\sum_{i=1}^{M} P(D_i) = ?$$



$$P(D|Q) \propto P(Q|D) \times P(D)$$

Not that difficult...

$$P(D_j) = \frac{score(D_j)}{\sum_{i=1}^{M} score(D_i)}$$

$$P(D|Q) \propto P(Q|D) \times P(D)$$

- What is it?
- Anything that affects the likelihood that a document is relevant to <u>any</u> query
 - document popularity
 - document authority
 - amount of content (e.g., length)
 - topical cohesion
 - really, you decide ...

- Given user-interaction data, we can determine the popularity of a document based on clicks
- Click-rate:

```
# of clicks on the document
# of clicks on any document
```

most clicked urls - aol query-log (2006)

rank	URL	P(URL)	rank	URL	P(URL)
I	http://www.google.com	0.0204	11	http://www.geocities.com	0.0022
2	http://www.myspace.com	0.0093	12	http://www.hotmail.com	0.0022
3	http://mail.yahoo.com	0.0090	13	http://www.ask.com	0.0021
4	http://en.wikipedia.org	0.0066	14	http://www.bizrate.com	0.0017
5	http://www.amazon.com	0.0056	15	http://www.tripadvisor.com	0.0017
6	http://www.mapquest.com	0.0054	16	http://www.msn.com	0.0017
7	http://www.imdb.com	0.0053	17	http://profile.myspace.com	0.0016
8	http://www.ebay.com	0.0044	18	http://www.craigslist.org	0.0015
9	http://www.yahoo.com	0.0030	19	http://disney.go.com	0.0015
10	http://www.bankofamerica.com	0.0027	20	http://cgi.ebay.com	0.0015

least clicked urls - aol query-log (2006)

rank	URL	P(URL)	rank	URL	P(URL)
1501087	http://www.live4soccer.com	0.0000	1501097	http://www.toymod.com	0.0000
1501088	http://www.smalltowngallery.com	0.0000	1501098	http://www.aaabarcodes.com	0.0000
1501089	http://1239.8wmc5l.info	0.0000	1501099	http://www.stubaidirect.com	0.0000
1501090	http://silverjews.lyrics-online.net	0.0000	1501100	http://rtbknox.no-ip.biz	0.0000
1501091	http://www2.glenbrook.k12.il.us	0.0000	1501101	http://www.panontheweb.com	0.0000
1501092	http://www.palmerschools.org	0.0000	1501102	http://4395.bsxnf57.info	0.0000
1501093	http://www.rainbowridgefarmequestriancenter.com	0.0000	1501103	http://www.calco.com	0.0000
1501094	http://mncable.net	0.0000	1501104	http://www.sharpe.freshair.org	0.0000
1501095	http://www.modem-software.com	0.0000	1501105	http://www.opium.co.za	0.0000
1501096	http://www.clevelandrugby.com	0.0000	1501106	http://grediagnostic.ets.org	0.0000

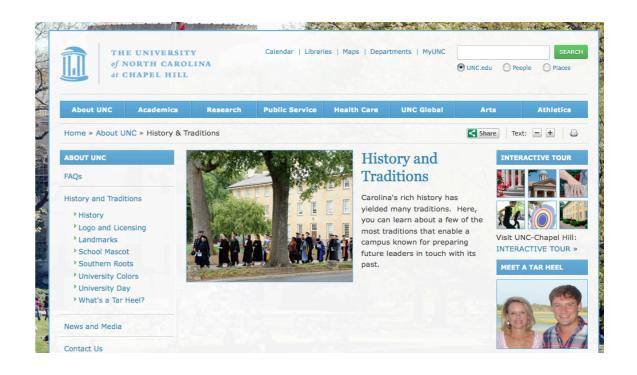
http://www.unc.edu

THE UNIVERSITY
of NORTH CAROLINA
at CHAPEL HILL

About UNC Academics Research Public Service Health Care UNC Global Arts Athletics

Text:
Tex

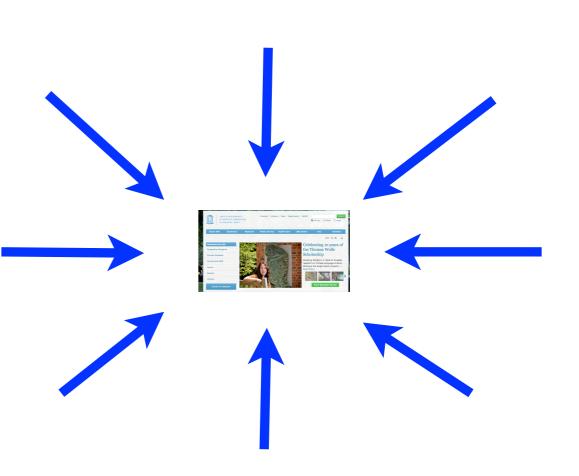
http://www.unc.edu/about/history-traditions



- URL depth
 - website entry-pages tend to be more popular than those that are deep within the domain
- Count the number of "/" in the URL

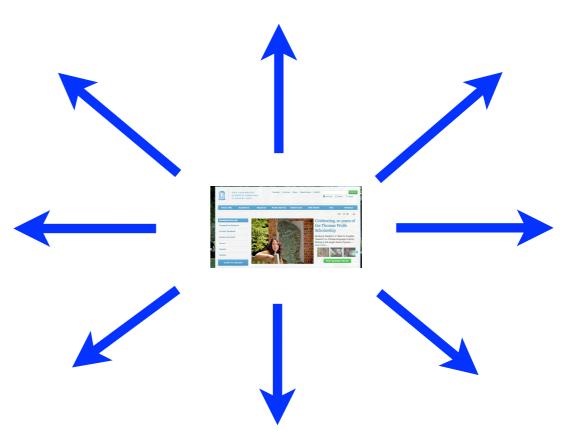
Document Authority

- Number of "endorsements"
 - scientific search: number of citations in other papers
 - web search: number of incoming hyperlinks
 - blog search: number usergenerated comments
 - twitter search: number of followers
 - review search: number of times someone found the review useful



Document Authority

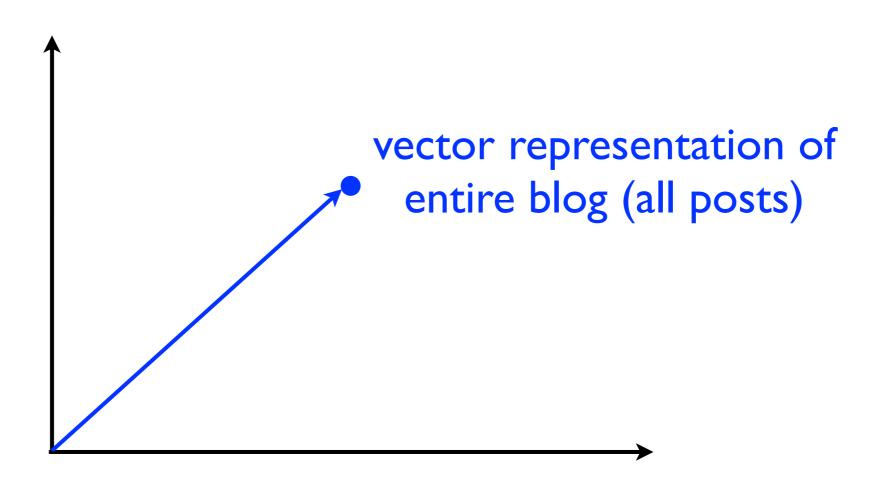
- "HUB" score
 - scientific search: number citations of <u>other</u> papers
 - web search: number of outgoing hyperlinks
 - blog search: number of links to other bloggers
 - twitter search: number of people followed by author
 - review search: number of reviews written by the reviewer



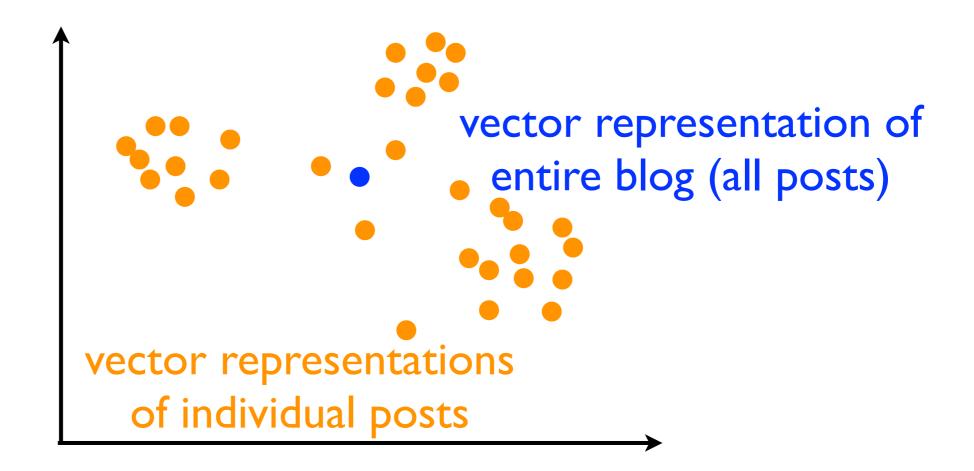
- Example: blog retrieval
- Objective: favor blogs that focus on a coherent, recurring topic
- How might we do this? (HINT: vector space model)



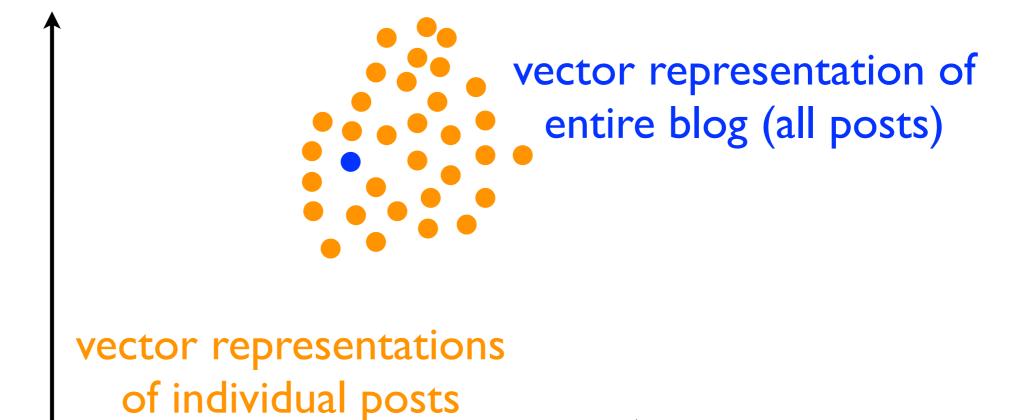
- Example: blog retrieval
- Objective: favor blogs that focus on a coherent, recurring topic
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- How might we do this? (HINT: vector space model)
- Compute <u>average</u> cosine similarity between the <u>posts</u> and the entire <u>blog</u>



- How might we do this? (HINT: vector space model)
- Compute <u>average</u> cosine similarity between the <u>posts</u> and the entire <u>blog</u>



$$P(D|Q) \propto P(Q|D) \times P(D)$$

- What is it?
- Anything you want.
 - document popularity
 - document authority
 - amount of content (e.g., length)
 - topical focus
 - really, you decide

What document priors would you use?

































The New York Times







Remember Smoothing?

- YOU: Are there mountain lions around here?
- YOUR FRIEND: Nope.
- YOU: How can you be so sure?
- YOUR FRIEND: Because I've been hiking here five times before and have never seen one.
- MOUNTAIN LION: You should have learned about smoothing by taking INLS 509. Yum!







Remember Smoothing?

- When estimating probabilities, we tend to ...
 - Over-estimate the probability of observed outcomes
 - Under-estimate the probability of unobserved outcomes
- The goal of smoothing is to ...
 - Decrease the probability of observed outcomes
 - Increase the probability of unobserved outcomes
- Smoothing P(D) is very important!

Example: Click-Rate

of clicks on the document
$$P(D|Q) \propto P(Q|D) \times P(D)$$

- Do we really want to always give documents that have never been clicked a score of zero?
- How could we smooth this probability?

Example: Click-Rate

of clicks on the document $P(D|Q) \propto P(Q|D) \times P(D)$

- Do we really want to always give documents that have never been clicked a score of zero?
- Add-one smoothing!

```
(# of clicks on the document) + (# of documents)
```

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Introduction to language modeling

Language modeling for information retrieval

Query-likelihood Retrieval Model

Smoothing

Priors

Evaluation Overview

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INLS 509: Information Retrieval

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October 9, 2013

(Some slides courtesy of Fernando Diaz, Yahoo! Research)

Information Retrieval

Given a query and a corpus, find relevant documents

Query: user's textual description of their information need

Corpus: a repository of textual documents

Relevance: satisfaction of the user's information need

Information Retrieval

- In some disciplines, you can prove that solution A is better than B without experimentation.
- Is information retrieval one of these disciplines?
- If not, why not?

- The user may not know what they want
- Even if they do, they may not know how to describe it

- soft surroundings
- trains interlocking dog sheets
- belly dancing music
- christian dior large bag
- best western airport sea tac
- www.bajawedding.com
- marie selby botanical gardens
- big chill down coats
- www.magichat.co.uk

- broadstone raquet club
- seadoo utopia
- seasons white plains condo
- priority club.com
- aircat tools
- epicurus evil
- instructions
- hinds county city of jackson
- last searches on aol a to z

(AOL query-log)

- Even if the user knows how to describe their information need, it will probably <u>still</u> be ambiguous
 - to the system
 - to a human trying to see if system A is better than B

Query: curbing population growth

Dengue in Philippines taken seriously at one hotel in Clark Philippines

Jul 18, 2010 23:58 EDT



Philippines government department of Health has issued warning of Dengue epidemic in July 2010 which is expected to last until the end of the year.

While most hotels and resorts are slow to take steps to address this health and safety issues, one hotel in Clark Philippines is already well on its way to implementing proactive measures to prevent the spread of Dengue by curbing population growth of mosquito.



- Document relevance is subjective
 - many factors affect whether a document is relevant to a query
 - relevance is difficult to define in a way that generalizes across users, tasks, and environments

Query: cures for anatidaephobia

Anatidaephobia - The Fear That You are Being Watched by a Duck





Popular searches: YouTube Rihanna Tiger Woods Search more

What Is Anatidaephobia?

Anatidaephobia is defined as a pervasive, irrational fear that one is being watched by a duck. The anatidaephobic individual fears that no matter where they are or what they are doing, a duck watches.

Anatidaephobia is derived from the Greek word "anatidae", meaning ducks, geese or swans and "phobos" meaning fear.



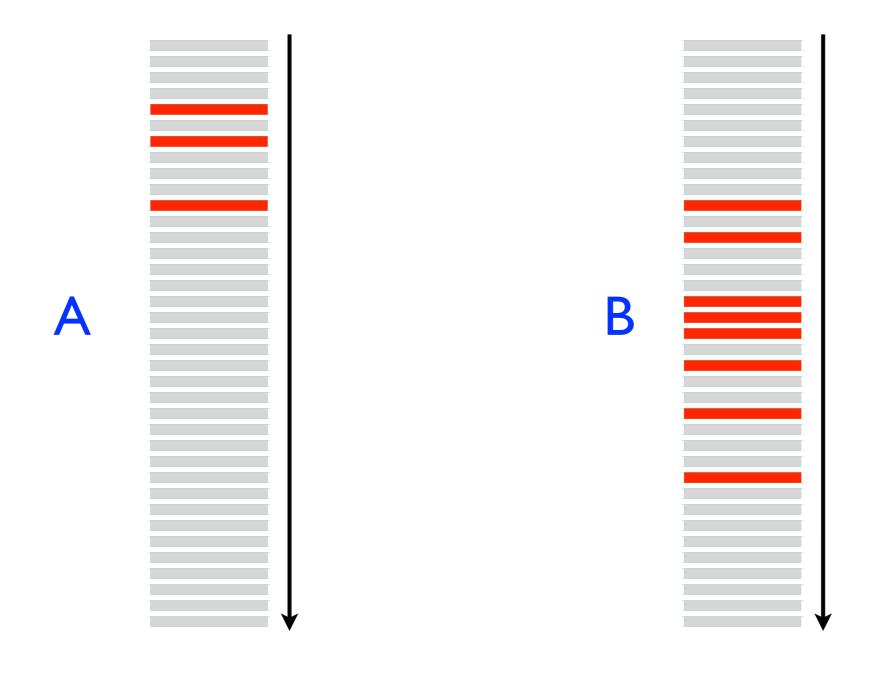
What Causes Anatidaephobia?

As with all phobias, the person coping with Anatidaephobia has experienced a real-life trauma. For the anatidaephobic individual, this trauma most likely occurred during childhood.

Perhaps the individual was intensely frightened by some species of water fowl. Geese and swans are relatively well known for their aggressive tendencies and perhaps the anatidaephobic person was actually bitten or flapped at. Of course, the Far Side comics did little to minimize the fear of being watched by a duck.

• Even if we know which documents are relevant, the preferred ranking may be difficult to determine without understanding the user population and their objectives

Which ranking is better?



Information Retrieval

- In some disciplines, you can prove that solution A is better than B without experimentation.
- Is information retrieval one of these disciplines?
- No, it is not. There is too much uncertainty
- For now, the only way to show that A is better than B, is through extensive experimentation

Information Retrieval Evaluation

- Evaluation is a fundamental issue of information retrieval
 - an area of IR research in its own right
- Evaluation methods:
 - batch evaluation
 - user-study evaluation
 - online evaluation
- Each method has advantages and disadvantages

Batch Evaluation overview

- Collect a set of queries (to test average performance)
- Construct a more complete description of the information being sought for each query

overview: query + description (example)

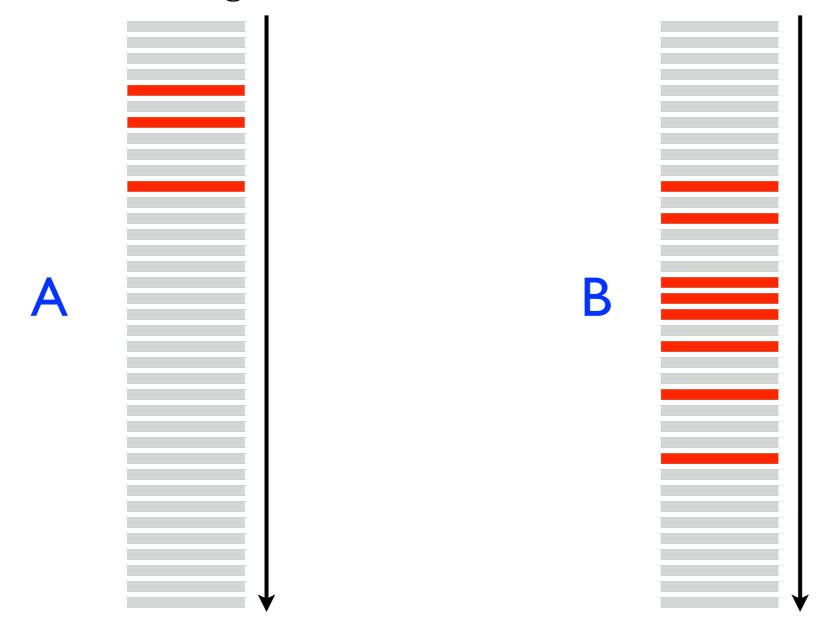
- QUERY: pet therapy
- DESCRIPTION: Relevant documents must include details of how pet- and animal-assisted therapy is or has been used. Relevant details include information about pet therapy programs, descriptions of the circumstances in which pet therapy is used, the benefits of this type of therapy, the degree of success of this therapy, and any laws or regulations governing it.

Batch Evaluation overview

- Using these descriptions, have human judges determine which documents are relevant for each query
- Evaluate systems based on their ability to retrieve the relevant documents for these queries
 - evaluation metric: a measurement that quantifies the quality of a particular ranking of results with known relevant/non-relevant documents

overview: metrics

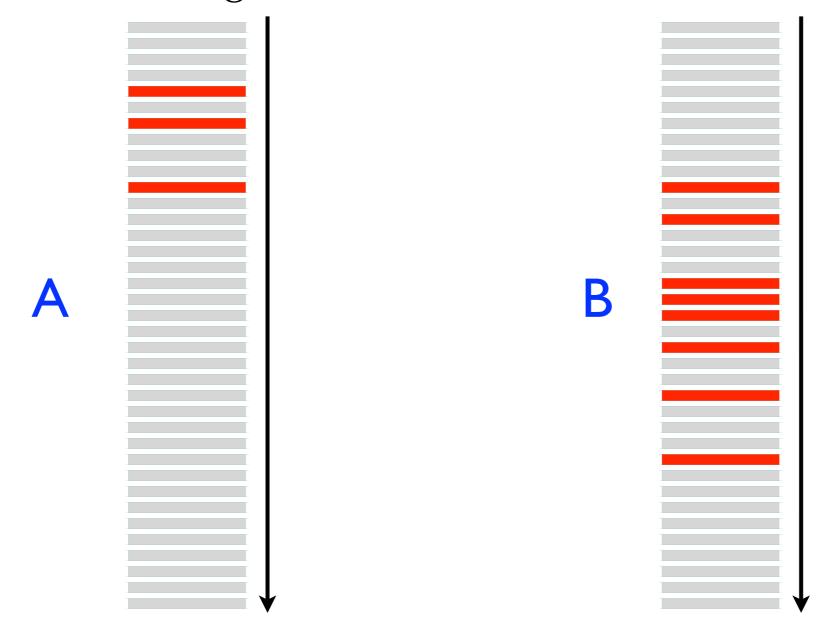
Which ranking is better?



rank of the first relevant document (lower value is better)

overview: metrics

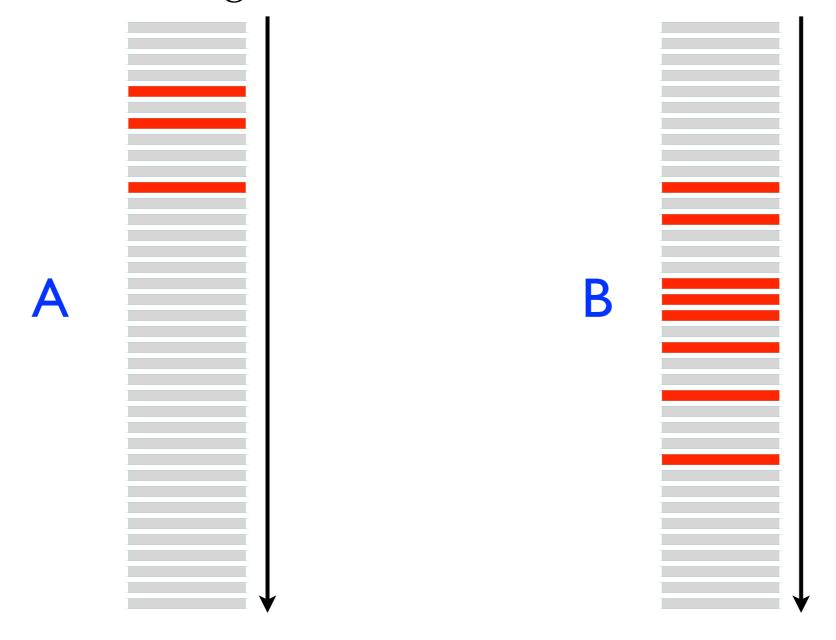
Which ranking is better?



precision at rank 10 (higher value is better)

overview: metrics

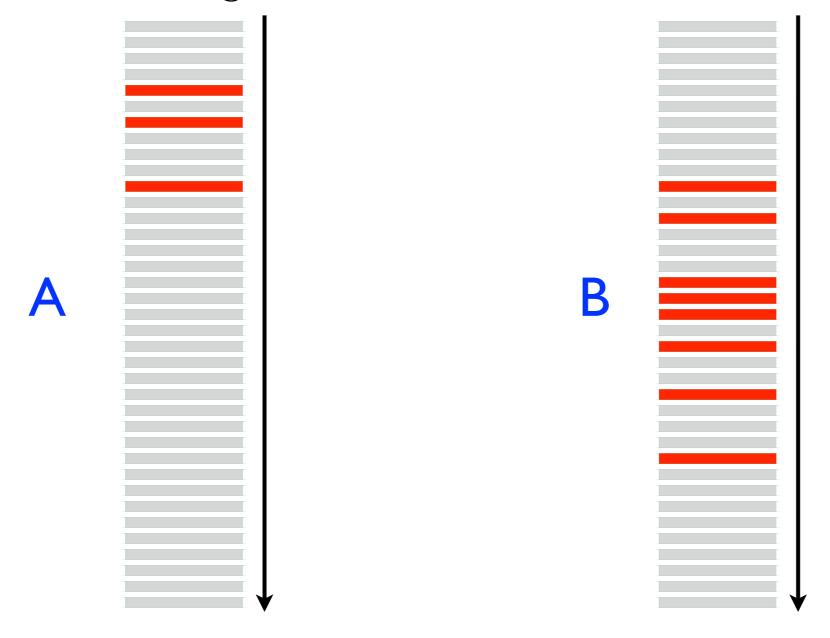
Which ranking is better?



precision at rank 1 (higher value is better)

overview: metrics

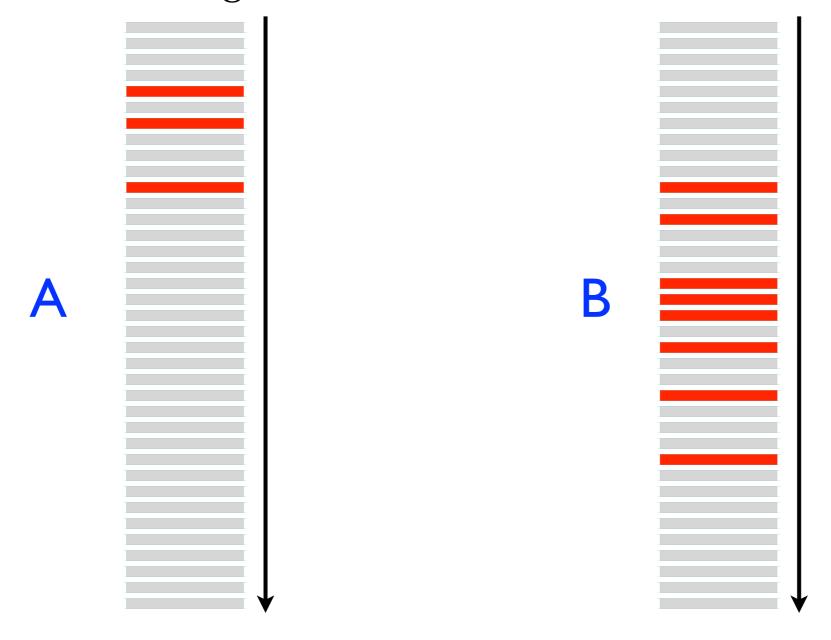
Which ranking is better?



• recall at rank 10 (higher value is better)

overview: metrics

Which ranking is better?



• recall at rank 30 (higher value is better)

overview: trade-offs

Advantages:

- inexpensive (once the test collection is constructed)
- the experimental condition is fixed; same queries, and same relevance judgements
- evaluations are reproducible; keeps us "honest"
- by experimenting on the same set of queries and judgements, we can better understand <u>how</u> system
 A is better than B

overview: trade-offs

Disadvantages:

- high initial cost. human assessors (the ones who judge documents relevant/non-relevant) are expensive
- human assessors are not the users; judgements are made "out of context"
- assumes that relevance is the same, independent of the user and the user's context

overview: trade-offs

- Many factors affect whether a document satisfies a particular user's information need
- Topicality, novelty, freshness, authority, formatting, reading level, assumed level of expertise, presence of a duck lurking in the shadows (of an insurance ad.), etc
- Topical relevance: the document is on the same topic as the query
- User relevance: everything else (quack!)
- Which kind of relevance does batch-evaluation address?

overview: trade-offs

- Many factors affect whether a document satisfies a particular user's information need
- Topicality, novelty, freshness, authority, formatting, reading level, assumed level of expertise, presence of a duck lurking in the shadows (of an insurance ad.), etc
- Topical relevance: the document is on the same topic as the query
- User relevance: everything else (quack!)
- Which kind of relevance does batch-evaluation address?
- Whether the document contains the sought-after information

User-Study Evaluation overview

- Provide a small set of users with several retrieval systems
- Ask them to complete several (potentially different) search tasks
- Learn about system performance by:
 - observing what they do
 - asking why they do what they do

User-Study Evaluation

overview: trade-offs

Advantages:

- very detailed data about users' reaction to systems
- in reality, a search is done to accomplish a higherlevel task
- in user studies, this task can be manipulated and studied
- in other words, the experimental 'starting-point' need not be the query

User-Study Evaluation

overview: trade-offs

Disadvantages:

- user studies are expensive (pay users/subjects, scientist's time, data coding)
- difficult to generalize from small studies to broad populations
- the laboratory setting is not the user's normal environment
- need to re-run experiment every time a new system is considered

On-line Evaluation

overview

- Given a search service with an existing user population (e.g., Google, Yahoo!, Bing) ...
- Have x% of query traffic use system A and y% of querytraffic use system B
- Compare system effects on logged user interactions (implicit feedback)
 - clicks: surrogates for perceived relevance (good)
 - skips: surrogates for perceived non-relevance (bad)

implicit feedback in information retrieval



click!

[PDF] Implicit Feedback for Interactive Information Retrieval

research.microsoft.com/en-us/um/people/ryenw/papers/thesis.pdf

File Format: PDF/Adobe Acrobat

by RW White - 2004 - Cited by 30 - Related articles

Implicit Feedback for Interactive. Information Retrieval. Ryen William White.

Department of Computing Science, Faculty of Computing Science, Mathematics and ...

[PDF] Context-Sensitive Information Retrieval Using Implicit Feedback

citeseerx.ist.psu.edu/viewdoc/download?doi=10.1.1.61.987...

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ploit implicit feedback information, including previous queries and clickthrough information, to improve retrieval accuracy in an in-teractive information retrieval ...

Context-Sensitive Information Retrieval Using Implicit Feedback

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CiteSeerX - Document Details (Isaac Councill, Lee Giles): A major limitation ...

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Relevance feedback - Wikipedia, the free encyclopedia

en.wikipedia.org/wiki/Relevance feedback

Relevance feedback is a feature of some information retrieval systems. The idea ... 1 Explicit feedback; 2 Implicit feedback; 3 Blind feedback; 4 Using relevance ...

A Search Engine that Learn from Implicit Feedback striver.joachims.org/

OSMOT - Learning Retrieval Functions from Implicit Feedback. ... Such observable behavior gives weak and noisy feedback information about which links the ... can we say that the first result is more relevant than the second?

implicit feedback in information retrieval



Implicit Feedback - Under the Reading Lamp

bcao.wikidot.com/implicit-feedback

Xuehua Shen, Bin Tan, and ChengXiang Zhai, "Context-sensitive information retrieval using implicit feedback," in Proceedings of the 28th annual ...



[PDF] Implicit Feedback for Interactive Information Retrieval

research.microsoft.com/en-us/um/people/ryenw/papers/thesis.pdf

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implicit feedback in information retrieval



Images for lemurs - Report images











click!

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research.microsoft.com/en-us/um/people/ryenw/papers/thesis.pdf

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a click is a noisy surrogate for relevance!

capital of honduras



Images for lemurs - Report images











[PDF] Implicit Feedback for Interactive Information Retrieval

research.microsoft.com/en-us/um/people/ryenw/papers/thesis.pdf

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Relevance feedback - Wikipedia, the free encyclopedia

en.wikipedia.org/wiki/Relevance_feedback

Relevance feedback is a feature of some information retrieval systems. The idea ... 1 Explicit feedback; 2 Implicit feedback; 3 Blind feedback; 4 Using relevance ... user sees the results and closes the browser

capital of honduras



► <u>Tegucigalpa Honduras</u> maps.google.com



Tegucigalpa - Wikipedia, the free encyclopedia

en.wikipedia.org/wiki/Tegucigalpa

As capital of Honduras, as department head and as a municipality, the Central District seats ... For all practical purposes the capital of Honduras is Tegucigalpa. ...

Etymology - History - Geography - Cityscape

Honduras - Wikipedia, the free encyclopedia

en.wikipedia.org/wiki/Honduras

Comayagua was the capital of Honduras until 1880, when it was transferred to ...

Geography of Honduras - List of cities in Honduras - Economy of Honduras - Colón

Show more results from wikipedia.org

Honduras Facts and Figures, Honduras History, Political, Banking ... www.ca-bc.com/zip_internacional/about_honduras.html

Tegucigalpa, the **capital of Honduras**, got its tongue twisting name from the ancient Nahuatl language, and translated means "silver mountain" In effect, ...

What is the capital city of Honduras

wiki.answers.com > ... > Countries States and Cities > Honduras

What is the name of the **capital** city of **Honduras**? Tegucigalpa. What is the **capital** city ... **Honduras capital** city is Tegucigalpa. What city is the Italian **capital** city? ...

the absence of a click is a noisy surrogate for non-relevance

On-Line Evaluation

overview: trade-offs

Advantages:

- system usage is naturalistic; users are situated in their natural context and often don't know that a test is being conducted
- evaluation can include <u>lots</u> of users

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overview: trade-offs

Disadvantages:

- requires a service with lots of users (enough of them to potential hurt performance for some)
- this is often referred to as the "cold-start problem"
- requires a good understanding on how different implicit feedback signals predict positive and negative user experiences
- experiments are difficult to repeat

Information Retrieval Evaluation

- Evaluation is a fundamental issue of information retrieval
 - an area of IR research in its own right
- Evaluation methods:
 - batch evaluation
 - user-study evaluation
 - online evaluation
- Each method has advantages and disadvantages