INLS 509: Introduction to Information Retrieval

Jaime Arguello jarguell@email.unc.edu

August 21, 2013

Introductions

- Hello, my name is ______.
- However, I'd rather be called _____. (optional)
- I'm in the _____ program.
- I'm taking this course because I'd like to learn about

____•



What is Information Retrieval?

 Information retrieval (IR) is the science and practice of matching information seekers with the information they seek.

What is Information Retrieval?

- This course mainly focuses on search engines
- Given a query and a corpus, find relevant items
 query: a user's expression of their information need
 corpus: a repository of retrievable items
 relevance: satisfaction of the user's information need

What is Information Retrieval?

Gerard Salton, 1968:

Information retrieval is a field concerned with the structure, analysis, organization, storage, and retrieval of information.

structure





Main page
Contents
Featured content
Current events
Random article
Donate to Wikipedia

- Interaction
 Help
 About Wikipedia
 Community portal
 Recent changes
 Contact Wikipedia
- Toolbox
- Print/export
- Languages
 Deutsch
 Español
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Article Discussion Read Edit View history

Gerard Salton

From Wikipedia, the free encyclopedia

Gerard Salton (8 March 1927 in Nuremberg - 28 August 1995), also known as Gerry Salton, was a Professor of Computer Science at Cornell University. Salton was perhaps the leading computer scientist working in the field of information retrieval during his time. His group at Cornell developed the SMART Information Retrieval System, which he initiated when he was at Harvard.

Salton was born Gerhard Anton Sahlmann on March 8, 1927 in Nuremberg, Germany. He received a Bachelor's (1950) and Master's (1952) degree in mathematics from Brooklyn College, and a Ph.D. from Harvard in Applied Mathematics in 1958, the last of Howard Aiken's doctoral students, and taught there until 1965, when he joined Cornell University and co-founded its department of Computer Science.

Salton was perhaps most well known for developing the now widely used Vector Space Model for Information Retrieval^[1]. In this model, both documents and queries are represented as vectors of term counts, and the similarity between a document and a query is given by the cosine between the term vector and the document vector. In this paper, he also introduced TF-IDF, or term-frequency-inverse-document frequency, a model in which the score of a term in the a document is the ratio of the number of terms in that document divided by the frequency of the number of documents in which that term occurs. (The concept of inverse document frequency, a measure of specificity, had been introduced in 1972 by Karen Sparck-Jones^[2].) Later in life, he became interested in automatic text summarization and analysis^[3], as well as automatic hypertext generation^[4]. He published over 150 research articles and 5 books during his life.

Salton was editor-in-chief of the Communications of the ACM and the Journal of the ACM, and chaired SIGIR. He was an associate editor of the ACM Transactions on Information Systems. He was an ACM Fellow (elected 1995), received an Award of Merit from the American Society for Information Science (1989), and was the first recipient of the SIGIR Award for outstanding contributions to study of information retrieval (1983) -- now called the Gerard Salton Award.

References [edit]

- A. G. Salton, A. Wong, C. S. Yang, A vector space model for automatic indexing g, Communications of the ACM, v.18 n.11, p.613-620, Nov. 1975
- 2. ^ Spärck Jones, Karen (1972), "A statistical interpretation of term specificity and its application in retrieval" ▶, Journal of Documentation 28 (1): 11–21, doi:10.1108/eb026526 ₺

document structure

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Article Discussion

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Gerard Salton

From Wikipedia, the free encyclopedia

Main page
Contents
Featured content
Current events
Random article
Donate to Wikipedia

- ▼ Interaction
 Help
 About Wikipedia
 Community portal
 Recent changes
 Contact Wikipedia
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References

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- A. Wong, C. S. Yang, A vector space model for automatic indexing ②, Communications of the ACM, v.18 n.11, p.613-620, Nov. 1975
- Spärck Jones, Karen (1972), "A statistical interpretation of term specificity and its application in retrieval" 以, Journal of Documentation 28 (1): 11–21, doi:10.1108/eb026526 日

document structure

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Discussion Edit View history Article Gerard Salton

From Wikipedia, the free encyclopedia

Gerard Salton (8 March 1927 in Nuremberg - 28 August 1995), also known as Gerry Salton, was a Professor of

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etrieval System, which he eived a Bachelor's (1950) in Applied Mathematics in

for Information Retrieval[1]. similarity between a r. In this paper, he also

Contact Wikipedia document is the ratio of the number of terms in that document divided by the frequency of the number of documents in which that term occurs. (The concept of inverse document frequency, a measure of specificity, had been introduced in Toolbox 1972 by Karen Sparck-Jones [2].) Later in life, he became interested in automatic text summarization and analysis [3], as Print/export well as automatic hypertext generation^[4]. He published over 150 research articles and 5 books during his life. Languages

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References

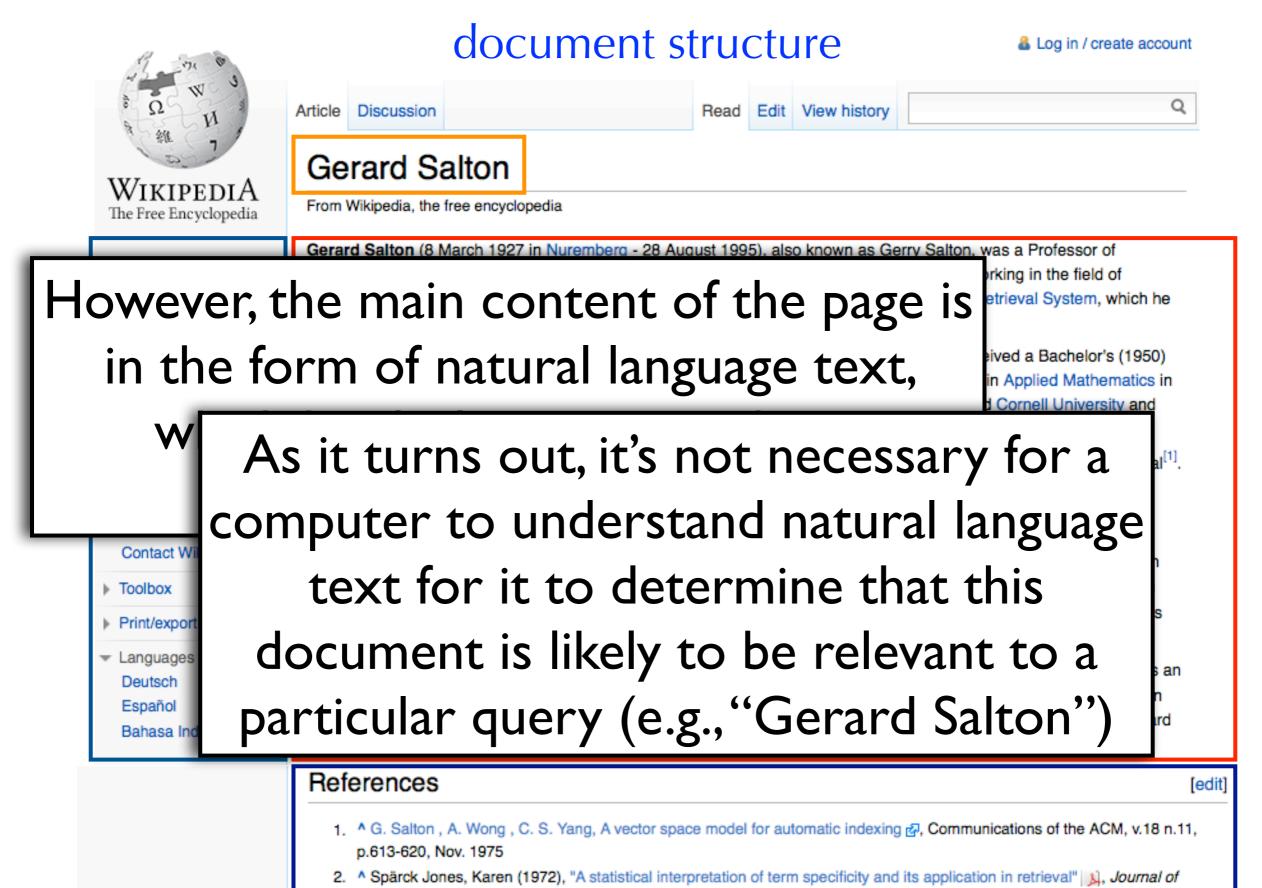
[edit]

- 1. A. G. Salton, A. Wong, C. S. Yang, A vector space model for automatic indexing . Communications of the ACM, v.18 n.11, p.613-620, Nov. 1975
- Documentation 28 (1): 11–21, doi:10.1108/eb026526 €

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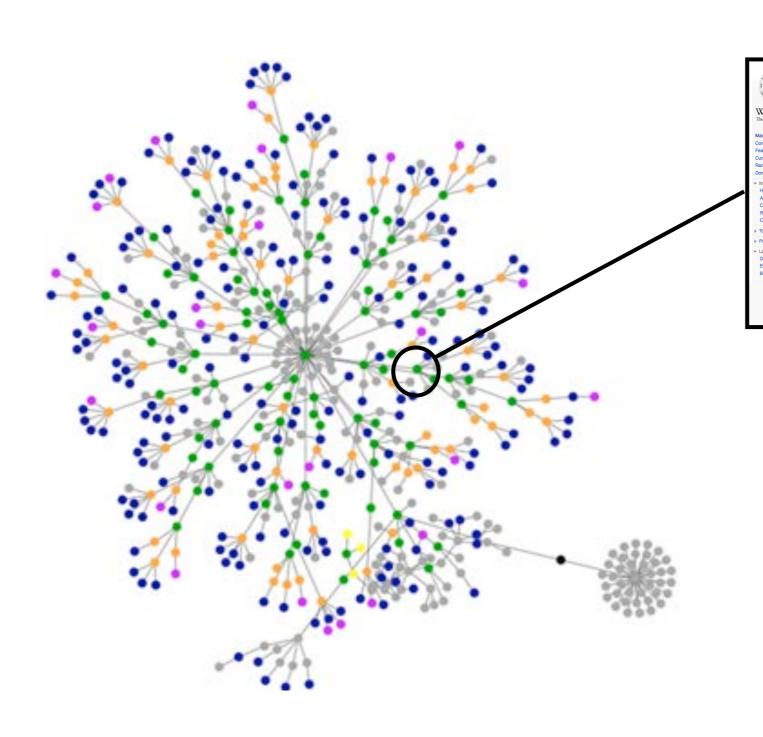
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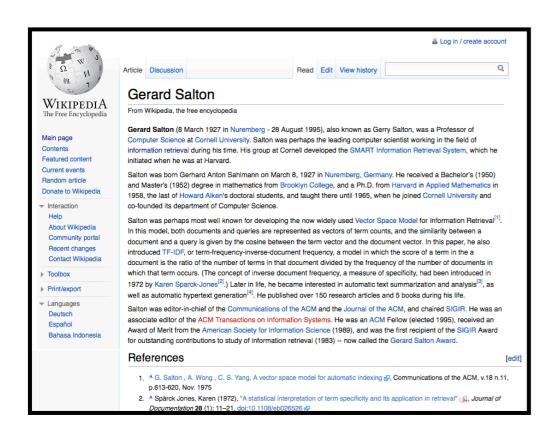
Documentation 28 (1): 11–21, doi:10.1108/eb026526 €

Information Retrieval collection structure





analysis: classification and information extraction



Categories: 1927 births I 1995 deaths I American computer scientists I Computer pioneers I Harvard University alumni I Harvard University faculty I Cornell University faculty I Fellows of the Association for Computing Machinery I Guggenheim Fellows

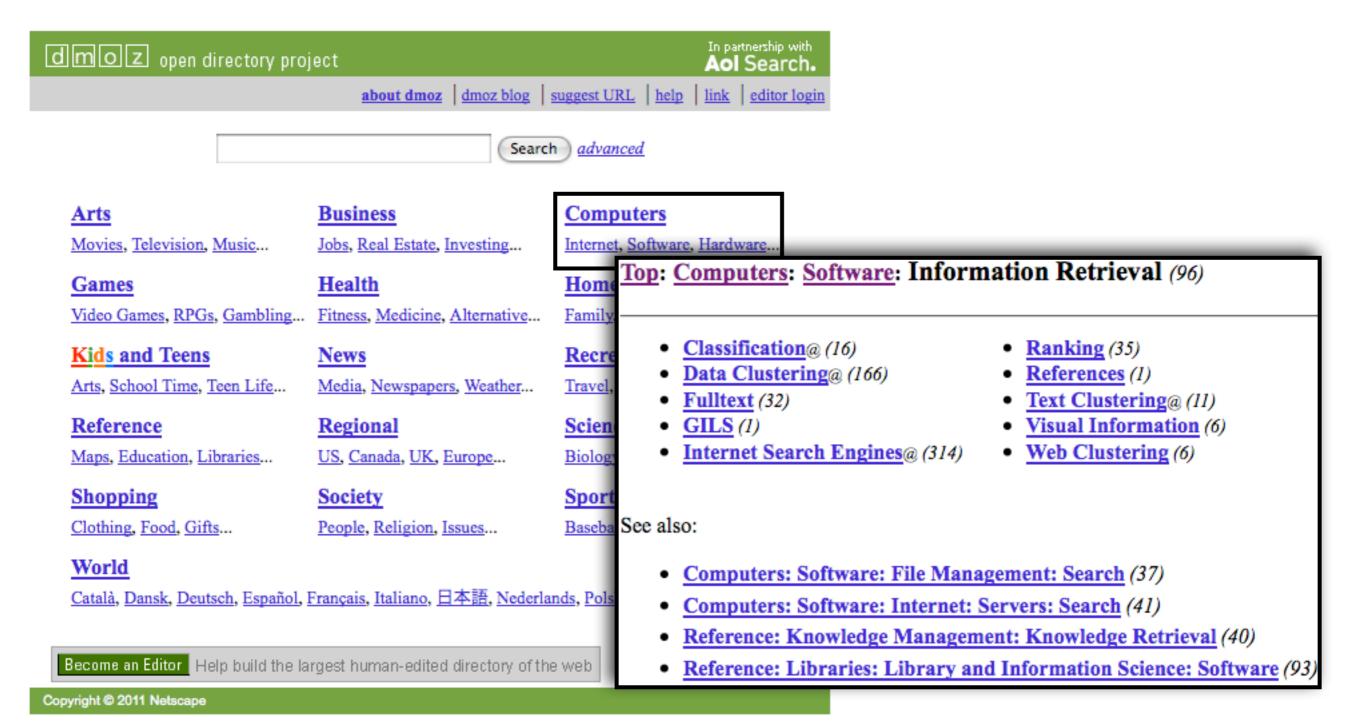
organization: cataloguing

dmoz open directory project In partnership with Aol Search.						
	about dmoz dmoz blog s	suggest URL help link editor login				
	Search <u>advanced</u>					
Arts	Business	Computers				
Movies, Television, Music	Jobs, Real Estate, Investing	Internet, Software, Hardware				
Games	Health	Home				
Video Games, RPGs, Gambling	Fitness, Medicine, Alternative	Family, Consumers, Cooking				
Kids and Teens	News	Recreation				
Arts, School Time, Teen Life	Media, Newspapers, Weather	Travel, Food, Outdoors, Humor				
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Become an Editor Help build the largest human-edited directory of the web						
Copyright © 2011 Netscape						

4,916,463 sites - 91,672 editors - over 1,007,856 categories

http://www.dmoz.org

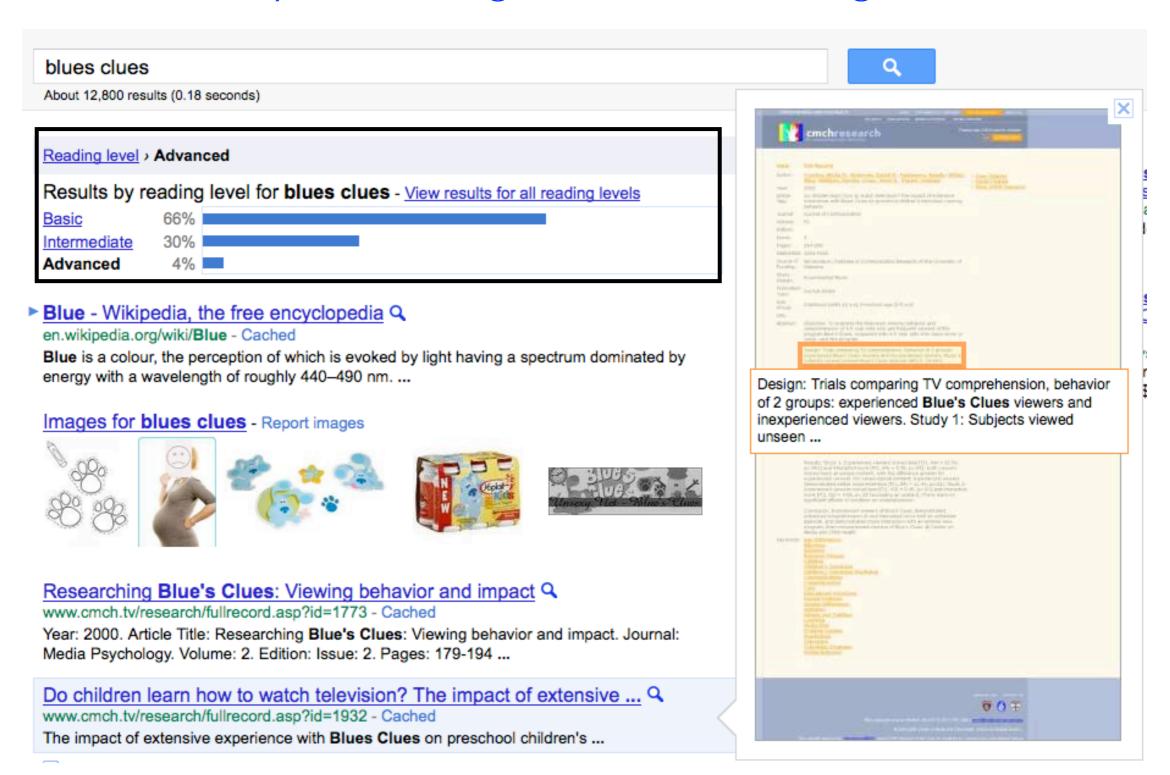
organization: cataloguing



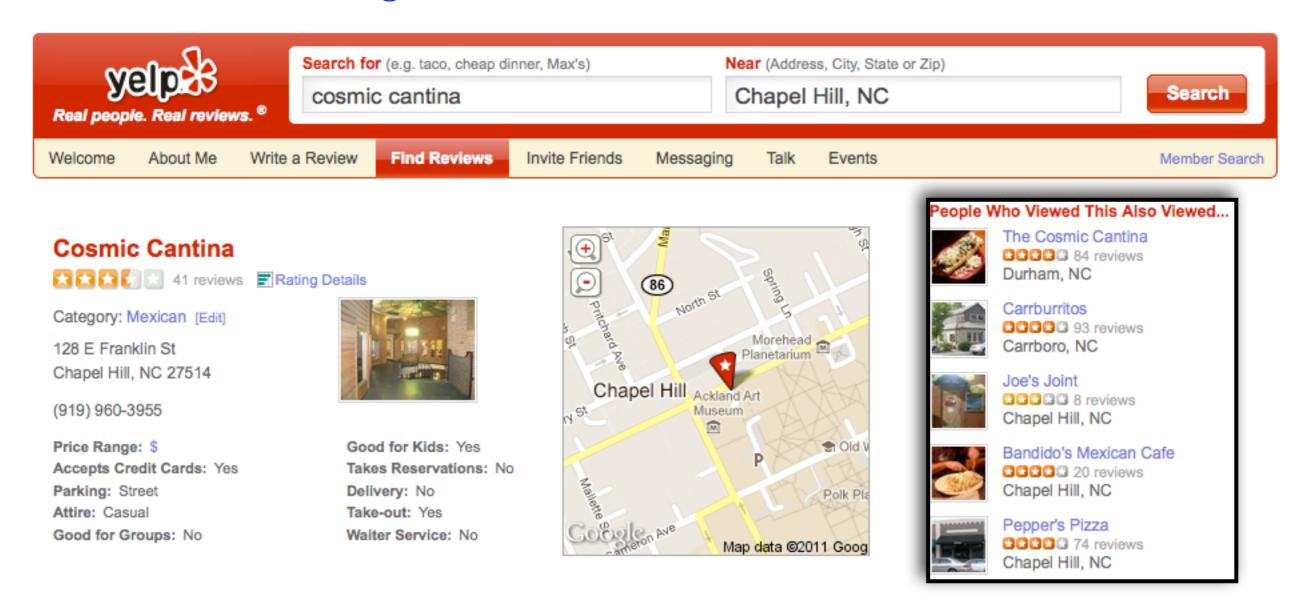
4,916,463 sites - 91,672 editors - over 1,007,856 categories

http://www.dmoz.org

analysis and organization: reading-level

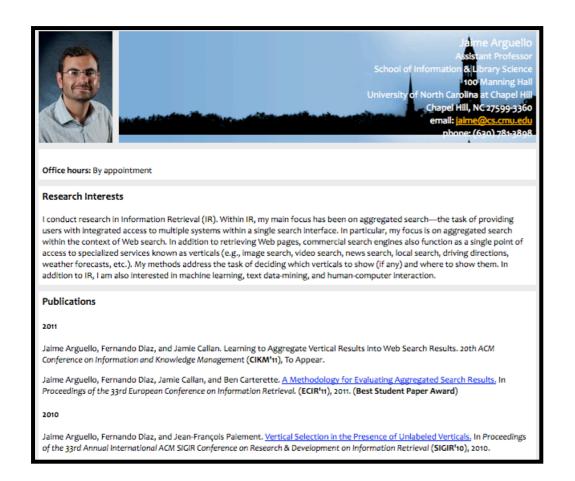


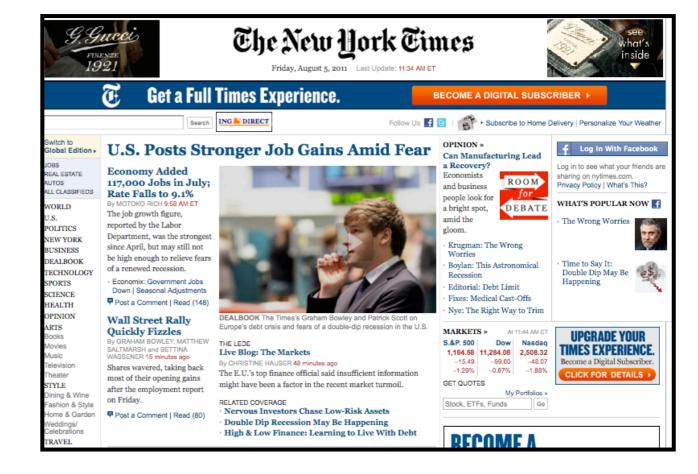
organization: recommendations



http://www.yelp.com/biz/cosmic-cantina-chapel-hill (not actual page)

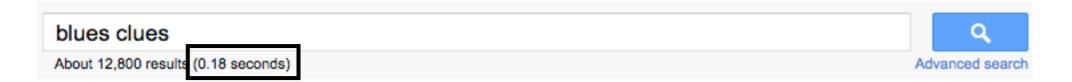
storage





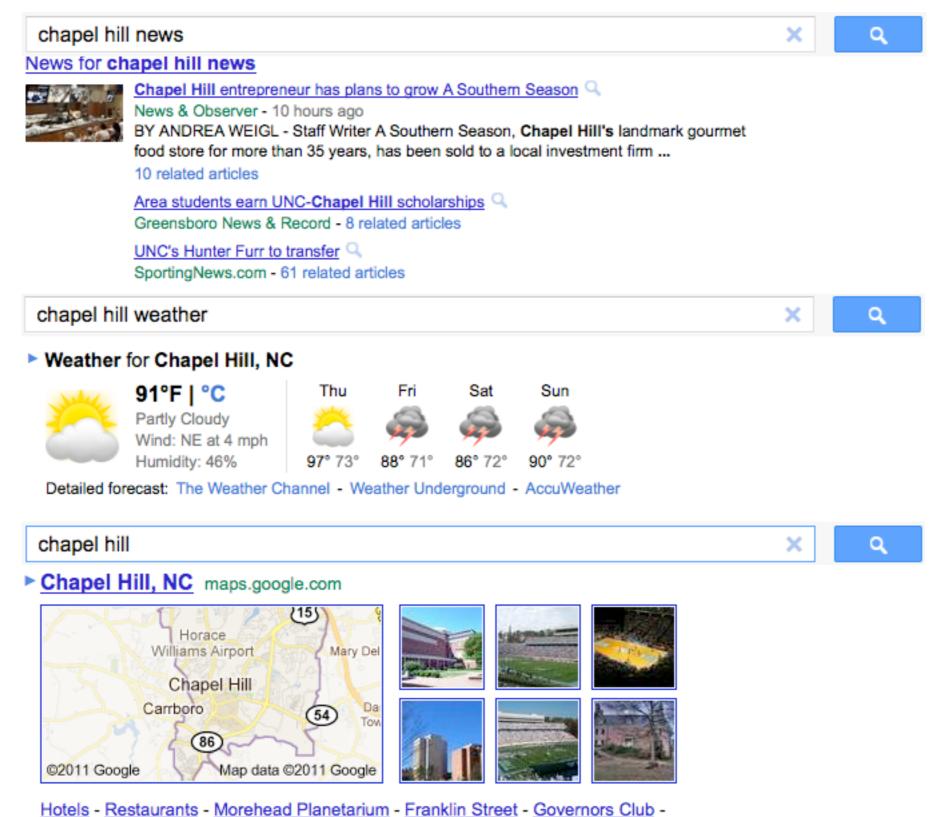
 How might a web search engine view these pages differently in terms of storage?

retrieval



- Efficiency: retrieving results in this lifetime (or, better yet, in 0.18 seconds)
- Effectiveness: retrieving results that satisfy the user's information need (more on this later)
- We will focus more on effectiveness
- However, we will also discuss in some detail how search engines retrieve results as fast as they do

retrieval effectiveness



Ackland Art Museum - West End Wine Bar - Kenan Stadium Chapel Hill No.

Many Types of Search Engines



Many Types of Search Engines





























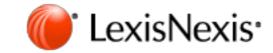




The New York Times







The Search Task

Given a query and a corpus, find relevant items

query: user's expression of their information need

corpus: a repository of retrievable items

relevance: satisfaction of the user's information need

Search Engines web search

query

results

facebook and productivity

► Study: Facebook use cuts productivity at work - Computerworld Q

www.computerworld.com > Internet > Web 2.0 and Web Apps - Cached
Jul 22, 2009 - A Nucleus Research study found that Facebook work in the workplace is
cutting employee productivity.

Pulling the Plug on Facebook, Productivity/Time Management Article ...

www.inc.com > Leadership and Managing > Human Resources - Cached

Pulling the Plug on Facebook, Productivity/Time Management Article - All that friending and superpoking wastes a lot of time at the office -- and could be ...

Twitter and Facebook: The New Tools of Productivity or Distraction ... Q.

www.briansolis.com/.../twitter-and-facebook-the-new-tools-of-prod... - Cached

Mar 26, 2010 – RT Twitter and Facebook: Yools of Productivity or Distraction RT @PRSAcolo: Twitter & Facebook: New tools of productivity or ...

Twitter, Facebook Can Improve Work Productivity | PCWorld Business ...

www.pcworld.com/.../twitter facebook can improve work produc... - Cached

Apr 2, 2009 – Reach Older Users on Facebook and Twitter · The Web's Best Productivity Sites. According to a study by the Australian University, ...

Is Facebook Killing Your Employees' Productivity? | WebProNews Q.

www.webpronews.com/is-facebook-killing-your-employees-produc... - Cached

Jul 21, 2009 - On the heels of a study indicating that social media can significantly impact a brand's bottom line positively, another one has come out ...

Productivity Strategies | Facebook Q

www.facebook.com/beproductive - Cached

Productivity Strategies - To learn more about the Productive Today "Content Collaborative" faculty, click the "Info" tab or this direct link: | Facebook.

Butt Out IT! Facebook "Productivity Loss" Is No Concern of Yours Q.

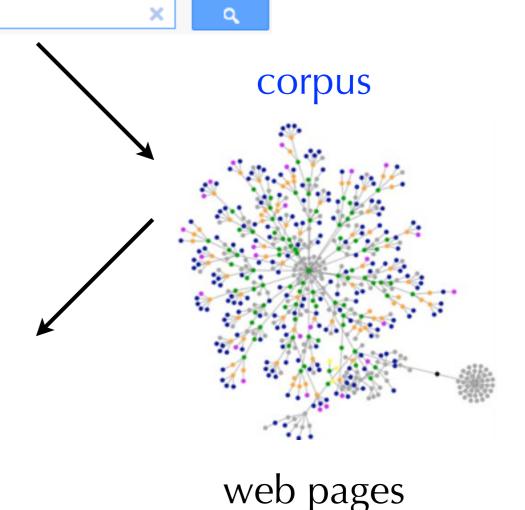
blogs.gartner.com/.../butt-out-it-facebook-productivity-loss-is-no-co... - Cached

Facebook "Productivity Loss" Is No Concern of Yours. by Brian Prentice | November 23, 2008 | 10 Comments. Like my colleague Anthony Bradley, I also speak to ...

Productivity Levels Plummet After Yale Student Makes Facebook Look ... Q.

www.betabeat.com/.../yale-student-makes-facebook-look-like-excel-... - Cached

5 days ago – Productivity Levels Plummet After Yale Student Makes Facebook Look Like Excel. By Rebecca Panovka 7/28 6:11pm ...



Search Engines digital library search

query

facebook productivity

SEARCH

results

Effective teaching practices using free Google services: conference tuto Paul Gestwicki, Brian McNely

October 2010 Journal of Computing Sciences in Colleges , Volume 26 Issue 1

Publisher: Consortium for Computing Sciences in Colleges

Full text available: Pdf (22.76 KB)

Bibliometrics: Downloads (6 Weeks): 2, Downloads (12 Months): 48, Downloads (Overall): 48,

corpus

scientific

In this 90-minute tutorial, we will share our experiences using free Web services from Googl teaching effectiveness. Participants will engage with these services as part of the tutorial. We have used and studied these technologies, ...

2 Model-Based Engineering of Software: Three Productivity Perspective

Shawn A. Bohner, Sriram Mohan

October 2009 SEW '09: Proceedings of the 2009 33rd Annual IEEE Software Engineering Workshop publications

Publisher: IEEE Computer Society Full text available: Publisher Site

Bibliometrics: Downloads (6 Weeks): n/a, Downloads (12 Months): n/a, Downloads (Overall): n/a,

Evolving software products is a tricky business, especially when the domain is complex and changing rapidly. Like other fields of engineering, software engineering productivity advances have come about largely through abstraction reuse, process, and ...

Keywords: Agent-Based Software Systems, Model-Driven Architecture, Model-Driven Development, Model-Based Software Development, Model-Based Software Engineering

Absolute Beginner's Guide to Computer Basics, 5th edition

Michael Miller

September 2009 Absolute Beginner's Guide to Computer Basics, 5th edition

Publisher: Que Publishing Company

Bibliometrics: Downloads (6 Weeks): n/a, Downloads (12 Months): n/a, Downloads (Overall): n/a, Citation Count: 0

Everything casual users need to know to get the most out of their new Windows 7 PCs, software, and the Internet The best-selling beginner's guide, now completely updated for Windows 7 and today's most popular Internet tools - 23

Search Engines news search

query

Q

results

Tropical Storm Emily Heads Toward Haiti, Dominican Republic

Voice of America - 23 minutes ago

emily

August 03, 2011 Tropical Storm Emily Heads Toward Haiti, Dominican Republic VOA News Tropical storm warnings and watches are posted for parts of the ...

Local: Emily could reach hurricane strength Sarasota Herald-Tribune (blog)

Blog: Mubarak Trial Begins; Tropical Storm Emily Threatens East Coast NPR (blog)

The Guardian - Fox News all 1804 news articles »

Emily Heads For Hispaniola

WAVY-TV (blog) - Jeremy Wheeler - 2 hours ago

Emily has had little change in strength since yesterday. She has winds of 50mph. The pressure is down a little to 1003 mb (millibars of pressure). ...

Tropical Storm Emily remains weak, hits Haiti tonight Examiner.com

August 2, 2011 Midday Tropics Update: TS Emily Now Moving More ... Wakulla.com

Emily the Effervescent Caribbean Hurricane Network

all 4 news articles »

corpus



news articles

'Snow White' Writer to Pen Universal's 'Emily the Strange' (Exclusive)

Hollywood Reporter - Borys Kit - 13 hours ago

Melisa Wallack, who wrote the script that became Relativity's high-profile Snow White project, has been drafted by Universal to pen **Emily** the Strange. ...

Early Edition: Emily the Strange to Darken Big Screen; More News Moviefone (blog)

Writer Melisa Wallack Will Follow SNOW WHITE With EMILY THE STRANGE Collider.com

Details on the upcoming 'Emily the Strange' movie Examiner.com

ComingSoon.net - 411mania.com

all 7 news articles »

•

Collider.com

High heat in Midwest and South

Reuters - Tim Sharp - Kevin Murphy - 22 hours ago

By Wendell Marsh WASHINGTON (Reuters) - Record-breaking heat continued to broil central and southern states on Tuesday as Tropical Storm **Emily** threatened to ...



Reuters

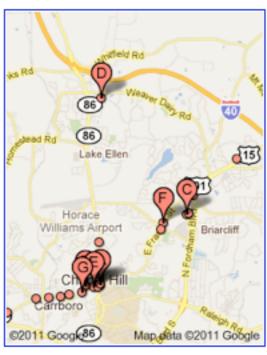
Search Engines local business search

query mexican food Places for mexican food near Chapel Hill, NC Bandido's Mexican Cafe & Cantina Q - *** 14 reviews - Place page www.bandidoscafe.com - 159 1/2 East Franklin Street, Chapel Hill - (919) 967-5048 results Las Potrillos Mexican Restaurant Q - **** ** 9 reviews - Place page www.lospotrillos.net - 220 West Rosemary Street, Chapel Hill - (919) 932-4301 monterrey mexican restaurant Q - *** * 17 reviews - Place page monterreychapelhill.com - 237 South Elliot Road, Chapel Hill - (919) 969-8750 Margaret's Cantina Q - *** 19 reviews - Place page www.margaretscantina.com - 1129 Weaver Dairy Road, Chapel Hill - (919) 942-4745 Qdoba Mexican Grill Q - *** 19 reviews - Place page www.gdoba.com - 100 West Franklin Street, Chapel Hill - (919) 929-8998 Cinco de Mayo Q - * * * * 11 reviews - Place page www.cincodemayorestaurants.net - 1502 East Franklin Street, Chapel Hill - (919) 929-6566 Chipotle Mexican Grill Q - *** * 15 reviews - Place page www.chipotle.com - 301 W. Franklin St., Chapel Hill - (919) 942-2091

corpus

Google maps

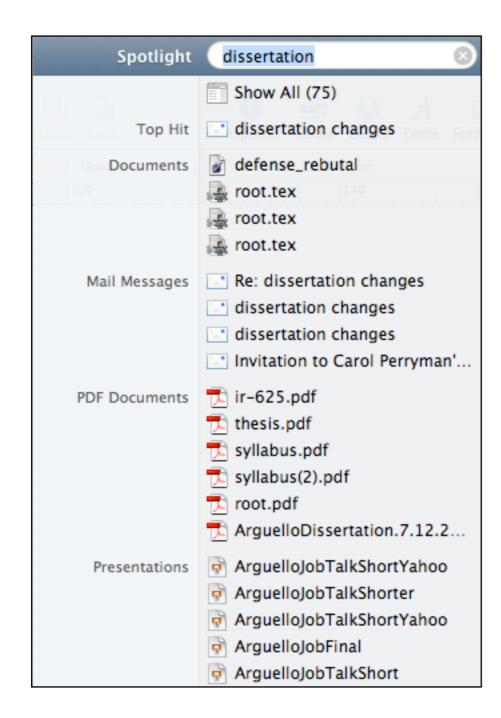
curated/synthesized business listings

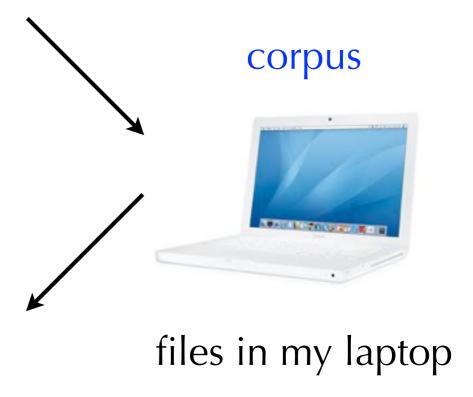


Search Engines desktop search

query

results





Search Engines micro-blog search

query

twitter and productivity

ended up having a productive day!

results





corpus



adamwiebe Adam Wiebe Social media at work is here. Be wary of what is and is not productive. http://lnkd.in/DW3z8J

3 hours ago

1 hour ago



ViggosDaddy Gert van der Linde A brief look: To tweet, or not to tweet? - How does Twitter affect

our **productivity**, influence **and** how informe... http://tinyurl.com/3wbz3rn

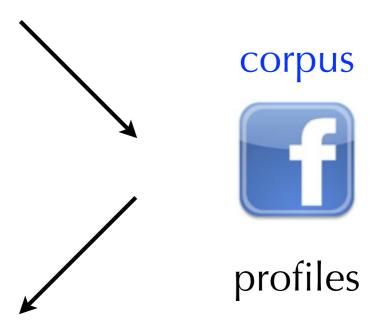
6 hours ago



IncorrectMystic Raghavender | raGz #productivity day - So going be off twitter and other social networks till work is over :) bye tweeples for a while 6 hours ago

Search Engines people/profile search





Information Retrieval Tasks and Applications

digital library search desktop search

web search question-answering

enterprise search federated search

news search social search

local business search expert search

image search product search

video search patent search

(micro-)blog search recommender systems

community Q&A search opinion mining

The Search Task

Given a query and a corpus, find relevant items

query: user's expression of their information need

corpus: a repository of retrievable items

relevance: satisfaction of the user's information need

The Search Task

in this course

- Given a query and a corpus, find relevant items
 query: user's expression of their information need
 - a textual description of what the user wantscorpus: a repository of retrievable items
 - a collection of <u>textual</u> documents
 relevance: satisfaction of the user's information need
 - the document contains information the user wants

Why is IR fascinating?

- Information retrieval is an uncertain process
 - users don't know what they want
 - users don't know how to convey what they want
 - computers can't elicit information like a librarian
 - computers can't understand natural language text
 - the search engine can only guess what is relevant
 - the search engine can only guess if a user is satisfied
 - over time, we can only guess how users adjust their short- and long-term behavior for the better

- soft surroundings
- trains interlocking dog sheets
- belly dancing music
- christian dior large bag
- best western airport sea tac
- www.bajawedding.com
- marie selby botanical gardens
- big chill down coats
- www.magichat.co.uk
- marie selby botanical gardens

- broadstone raquet club
- seadoo utopia
- seasons white plains condo
- priority club.com
- aircat tools
- epicurus evil
- instructions
- hinds county city of jackson
- last searches on aol a to z
- riverbank run

(AOL query-log)

August 7, 2006 9:59 AM PDT

AOL apologizes for release of user search data

By Dawn Kawamoto and Elinor Mills

Staff Writers, CNET News

Last modified: August 7, 2006 2:30 PM PDT

Related Stories

Should Google be forced to hand over data?

March 14, 2006

Judge to help feds against Google

March 14, 2006

Google, feds face off over search records

March 14, 2006

AOL apologized on Monday for releasing search log data on subscribers that had been intended for use with the company's newly launched research site.

The randomly selected data, which focused on 658,000 subscribers and posted 10 days ago, was among the tools intended for use on the recently launched AOL Research site. But the Internet giant has since removed the search logs from public view.

"This was a screw-up, and we're angry and upset about it. It was an innocent enough attempt to reach out to the academic community with new research tools, but it was obviously not appropriately vetted, and if it had been, it would have been stopped in an instant," AOL, a unit of Time Warner, said in a statement. "Although there was no personally identifiable data linked to these accounts, we're absolutely not defending this. It was a mistake, and we apologize. We've launched an internal investigation into what happened, and

we are taking steps to ensure that this type of thing never happens again."

Although AOL had used identification numbers rather than names or user IDs when listing the search logs, that did not quell concerns of privacy advocates, who said that anyone among the 658,000 could easily be identified based on the searches each individual conducted.

"We think it's a major privacy concern, and we're glad to see AOL is taking it seriously," said Ari Schwartz, deputy director of the Center for Democracy and Technology. "Companies that deal in search results have to understand that they carry very sensitive information, even if it doesn't have what we would traditionally consider to be personally identifiable information involved."

- A query is an <u>impoverished</u> description of the user's information need
- Highly ambiguous to anyone other than the user

the input to the system

Query 435: curbing population growth

what is in the user's head

 Description: What measures have been taken worldwide and what countries have been effective in curbing population growth? A relevant document must describe an actual case in which population measures have been taken and their results are known. Reduction measures must have been actively pursued. Passive events such as decease, which involuntarily reduce population, are not relevant.

(from TREC 2005 HARD Track)

Query 435: curbing population growth

Description:

(from TREC 2005 HARD Track)

- Query 435: curbing population growth
- Can we imagine a <u>relevant</u> document without all these query terms?

- Query 435: curbing population growth
- The same concept can be expressed in different ways

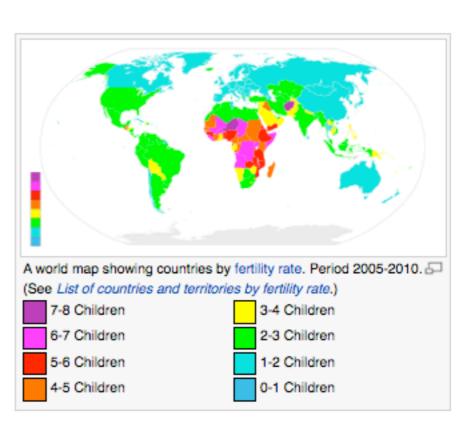
Human population control

From Wikipedia, the free encyclopedia

Human population control is the practice of artificially altering the rate of growth of a human population.

Historically, human population control has been implemented by limiting the population's birth rate, usually by government mandate, and has been undertaken as a response to factors including high or increasing levels of poverty, environmental concerns, religious reasons, and overpopulation. While population control can involve measures that improve people's lives by giving them greater control of their reproduction, some programs have exposed them to exploitation. [1]

Worldwide, the population control movement was active throughout the 1960s and 1970s, driving many reproductive health and family planning programs. In the 1980s, tension grew between population control advocates and women's health activists who advanced women's reproductive rights as part of a human rights-based approach. [2] Growing opposition to the narrow population control focus led to a significant change in population control policies in the early 1990s. [3]



- Query 435: curbing population growth
- Can we imagine a <u>non-relevant</u> document with all these query terms?

- Query 435: curbing population growth
- The query concept can have different "senses"

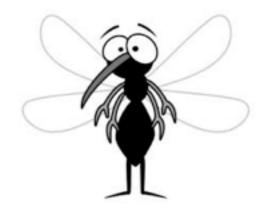
Dengue in Philippines taken seriously at one hotel in Clark Philippines

Jul 18, 2010 23:58 EDT



Philippines government department of Health has issued warning of Dengue epidemic in July 2010 which is expected to last until the end of the year.

While most hotels and resorts are slow to take steps to address this health and safety issues, one hotel in Clark Philippines is already well on its way to implementing proactive measures to prevent the spread of Dengue by curbing population growth of mosquito.



- This is why IR is difficult (and fascinating!)
- Croft, Metzler, & Strohman:

Understanding how people compare text and designing computer algorithms to accurately perform this comparison is at the core of information retrieval.

- IR does not seek a deep "understanding" of the document text
- It uses statistical properties of the text to <u>predict</u> whether a document is relevant to a query
 - easier and often times sufficient

Predicting Relevance

- What types of evidence can we use to predict that a document is relevant to a query?
 - query-document evidence: a property of the querydocument pair (e.g., a measure of similarity)
 - document evidence: a property of the document (same for all queries)

Query: bathing a cat

How to Bathe a Cat

Edited by Kimberly and 107 others

Article / Edit Discuss

History

≯Tweet

Like 50

Even though they mostly keep themselves clean, most cats need a bath every now and then. Everyone knows that cats hate getting wet. Cats generally keep themselves clean, and therefore should not be bathed any more often than is absolutely necessary. But they sometimes get especially dirty, get bombarded by fleas or ticks, or get into substances that are toxic or otherwise harmful. On such occasions, it is a good idea to bathe your cat. Here's how to keep your feline fresh and lovely as painlessly as possible!



Ads by Google

<u>Pet Allergy Info</u> Information On The Symptoms And Triggers For Indoor Allergies. ZYRTEC.com



- Decide, whether your cat really needs a bath. There may be other ways to clean your cat, such as brushing the cat, combing or even rubbing it down with a cloth.
- Wear appropriate clothing. Not only is it important to wash your cat but it is important to be safe from any possible scratches, minor or major. A jumper or a long-sleeved shirt must be worn so that your cat has no bare skin to scratch. If you don't have one, you could wear long-sleeved gloves. It is also a good idea to wear clothing that isn't new.



- Get at least two people involved in washing your cat, especially if your cat is rather strong and can kick and wriggle its way out of your hands. One person should hold all four legs and hold the cat's jaw so it can't open its mouth to bite you, but be sure you don't hold it really tight so it can't breathe. Hold your cat firmly so it cannot wriggle out from your grip.
- Reward your cat. Give him/her their favorite canned food or catnip or treats, and he/she will come to realize that there is a good side to being bathed.

- Query: bathing a cat
- The important query terms occur frequently
- Both terms occur
- Terms occur close together Steps
- Terms occur in the title
- Terms occur in the URL

www.wikihow.com/bathe-your-cat

Any other ideas?



feline fresh and lovely as painlessly as possible!

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Terms occur in hyperlinks pointing to the page

How to Raise Angora Cats

Edited by Elizabeth Knudsen and 3 others

- Groom the cat regularly. The angora cats usually have medium length fur, and need to be a comed at least 3-4 times at week. This does not include bathing, you should only bathe the cat if it gets specially dirty, or for a show.
- Same language as query
- Other terms semantically related to query-terms (e.g., feline, wash)



feline fresh and lovely as painlessly as possible!

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/ Edit

Does not contain ".com"

- [verb] [article] [noun]
- Not one of the most popular queries
- Does not contain the term "news"

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- We can also use previous user interactions, e.g.:
- The query is similar to other queries associated with clicks on this document
- The document is similar to other documents associated with clicks for this query

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Document Evidence

- Lots of in-links (endorsements)
- Non-spam properties:
 - grammatical sentences
 - no profanity
- Has good formatting
- Anything other ideas?

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Document Evidence

- Author attributes
- Peer-reviewed by many
- Reading-level appropriate for user community
- Has pictures
- Recently modified (fresh)
- Normal length
- From domain with <u>other</u> high-quality documents

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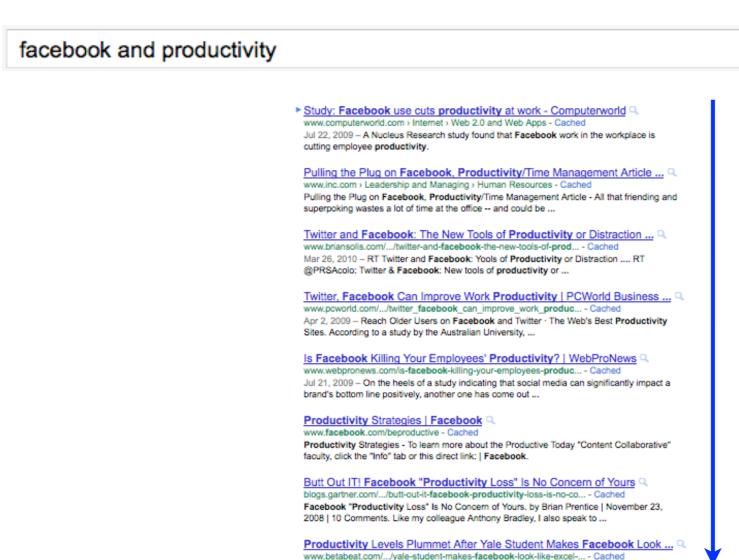


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Predicting Relevance

- IR does not require a deep "understanding" of information
- We can get by using <u>shallow</u> sources of evidence, which can be generated from the query-document pair or just the document itself.

The Search Task



 Output: a <u>ranking</u> of items in descending order of predicted relevance (simplifies the task)

Excel. By Rebecca Panovka 7/28 6:11pm ...

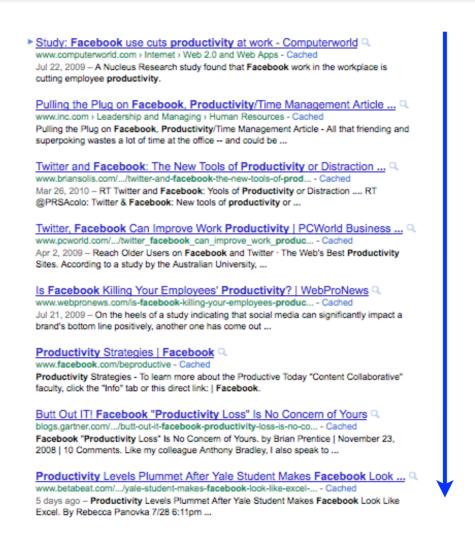
 Assumption: the user scans the results from top to bottom and stops when he/she is satisfied or gives up

5 days ago - Productivity Levels Plummet After Yale Student Makes Facebook Look Like

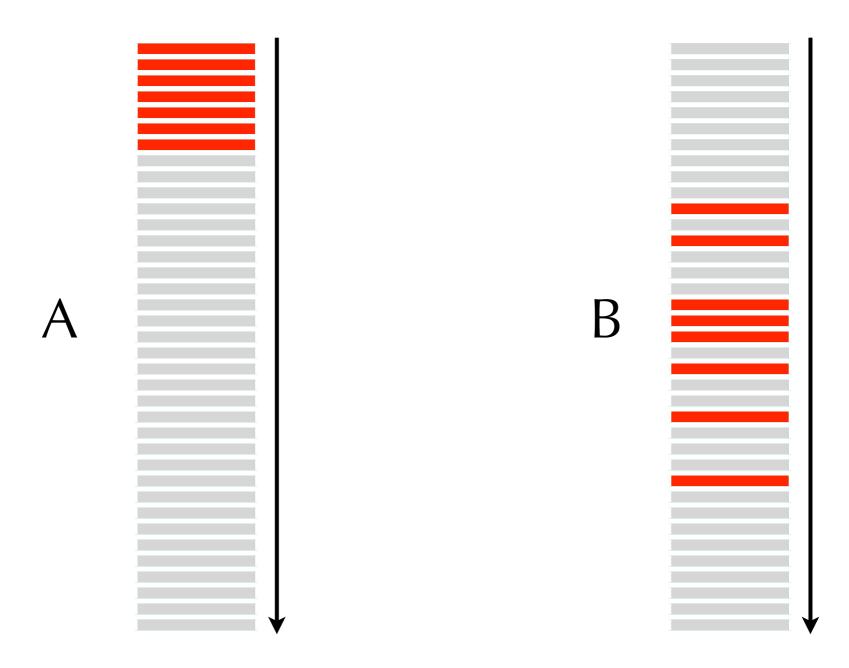
facebook and productivity



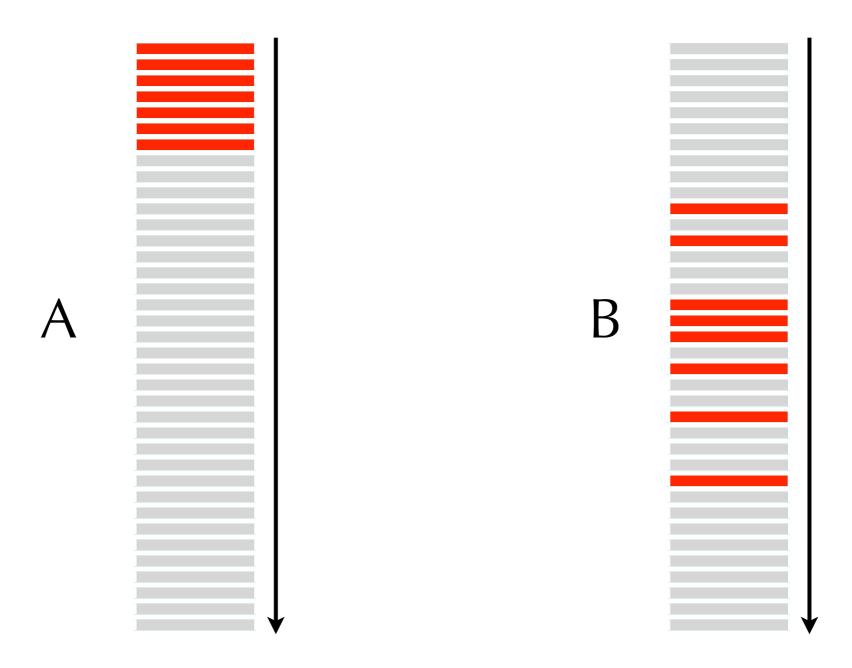
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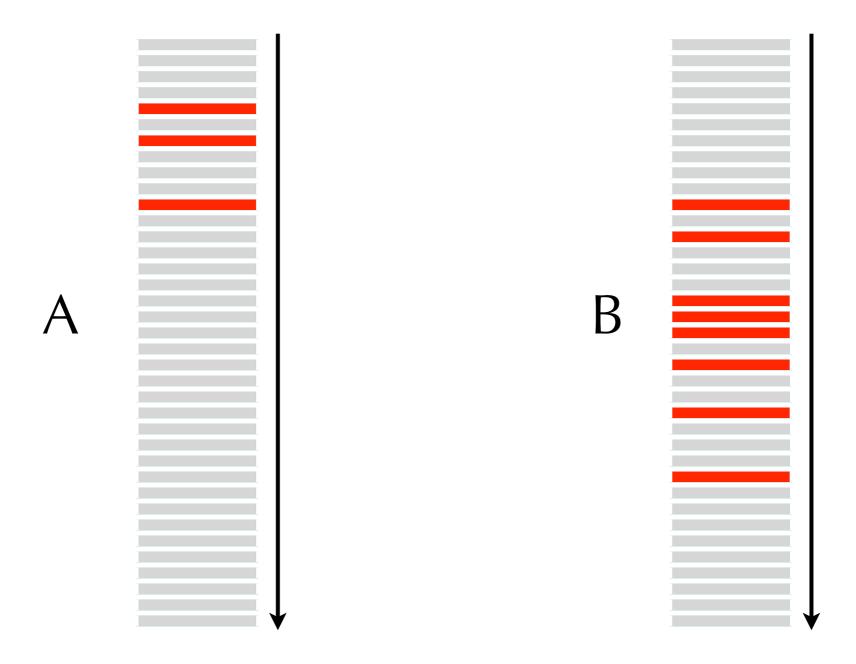
- So, how good is a particular ranking?
- Suppose we know which documents are <u>truly</u> relevant to the query...



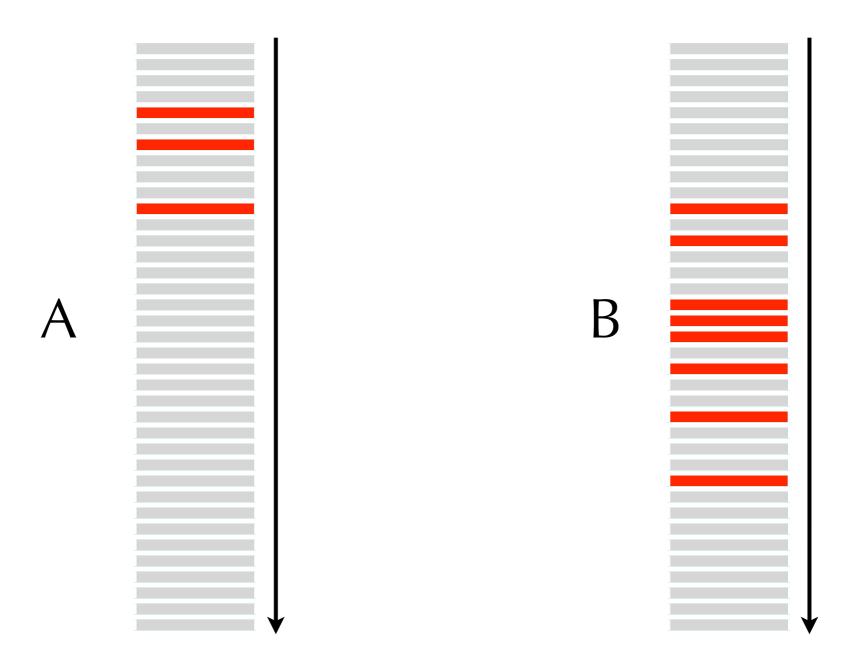
Which ranking is better?



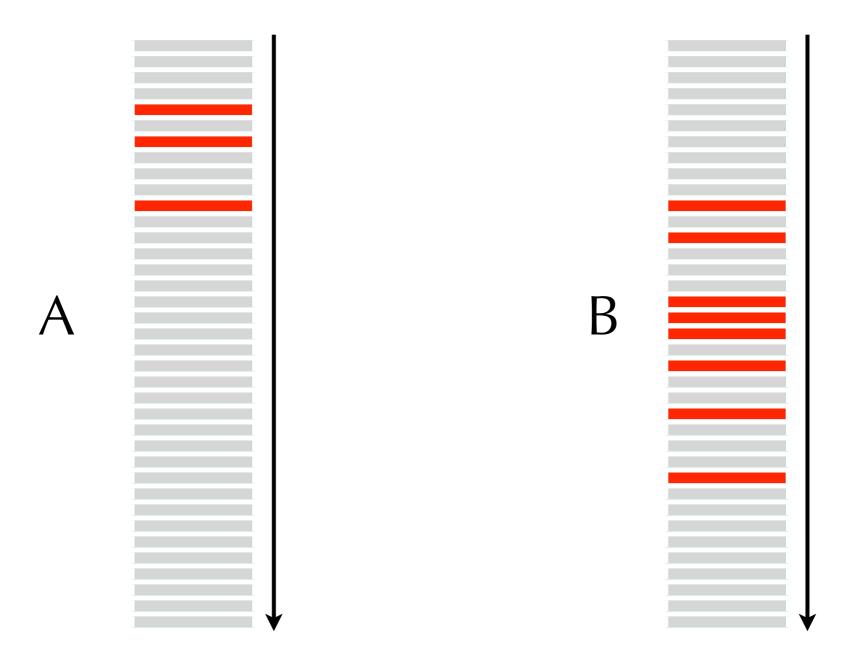
 In general, a ranking with all the relevant documents at the top is best (A is better than B)



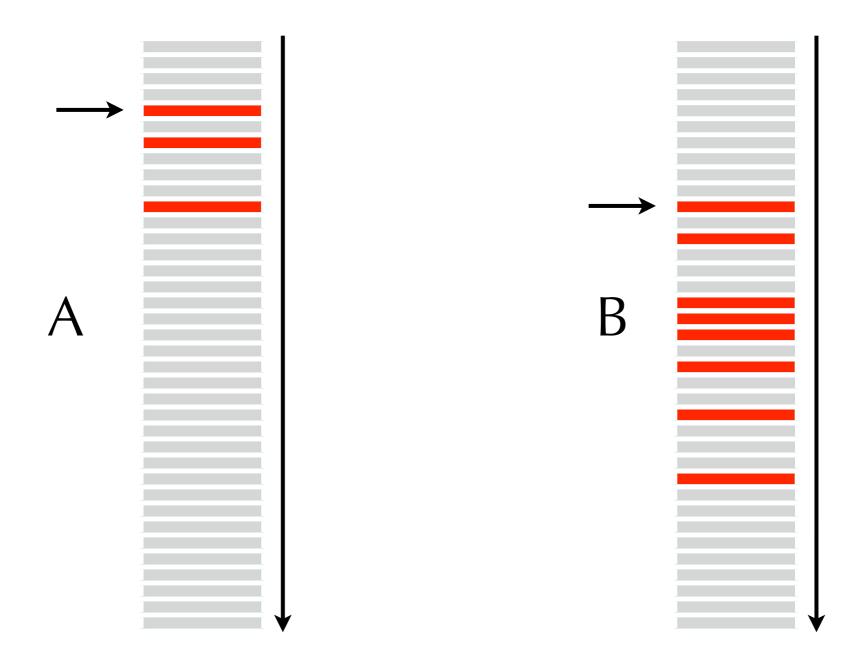
Which ranking is better?



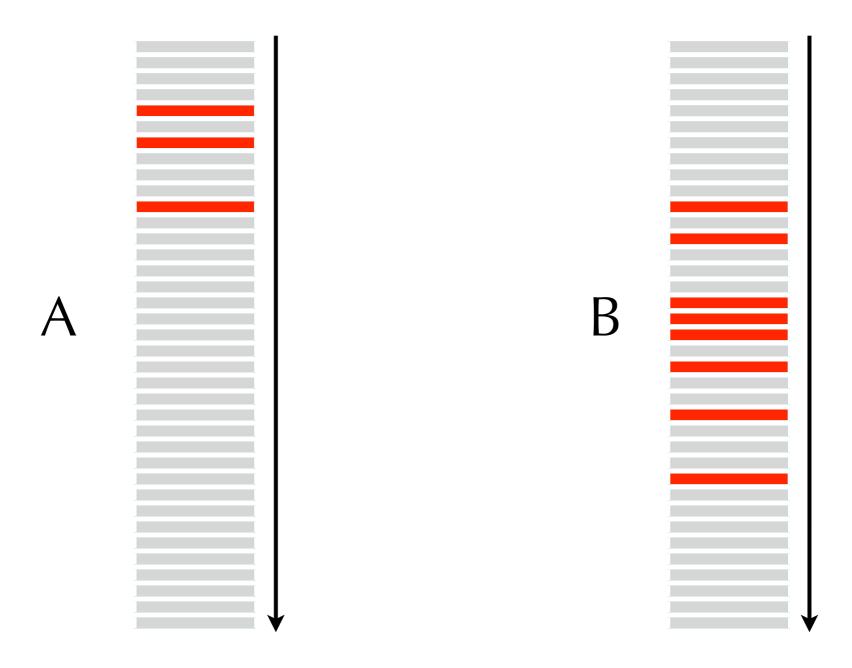
 Oftentimes the (relative) quality of a ranking is unclear and depends on the task



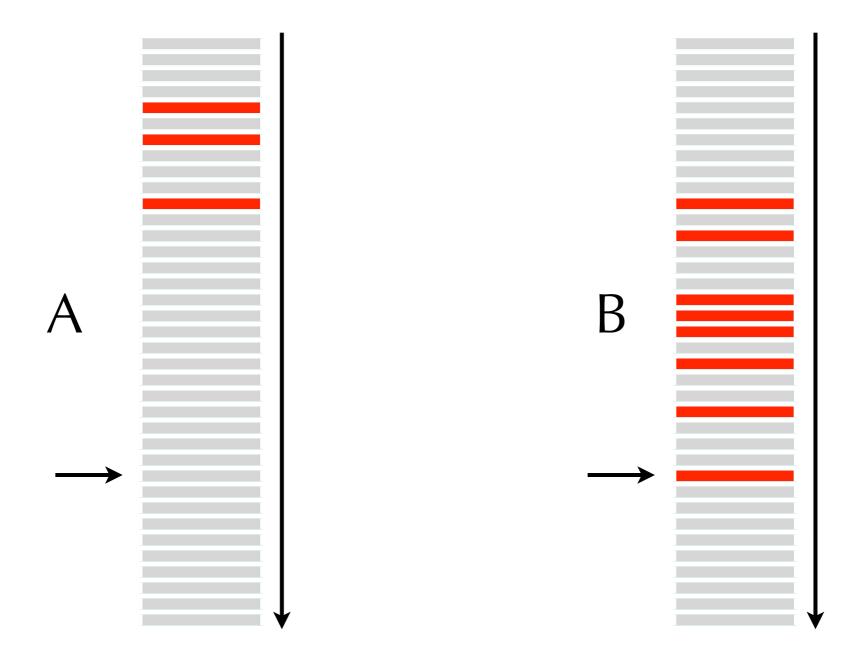
• Web search: ??????



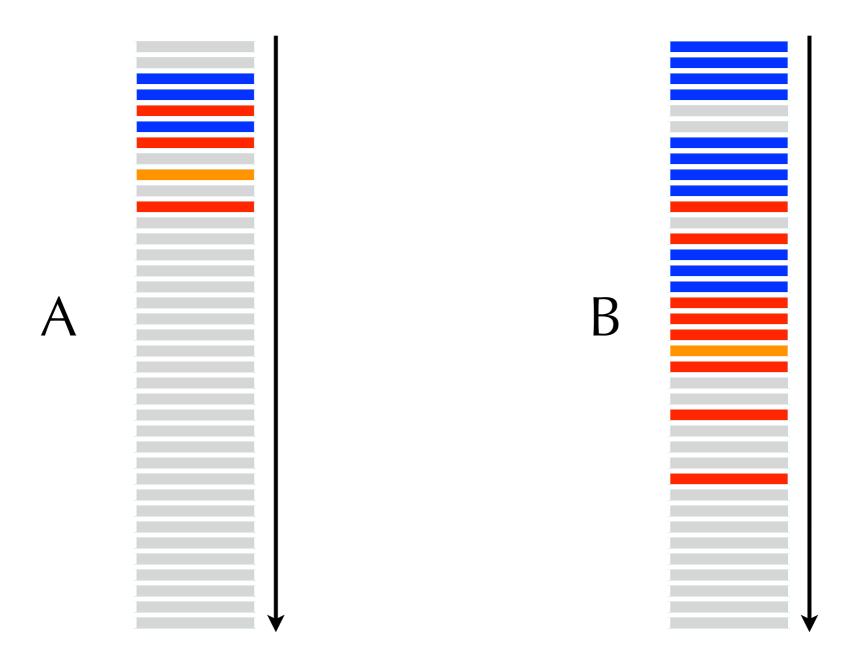
- Web search: A is better than B
- Many documents (redundantly) satisfy the user; the higher the first relevant document, the better



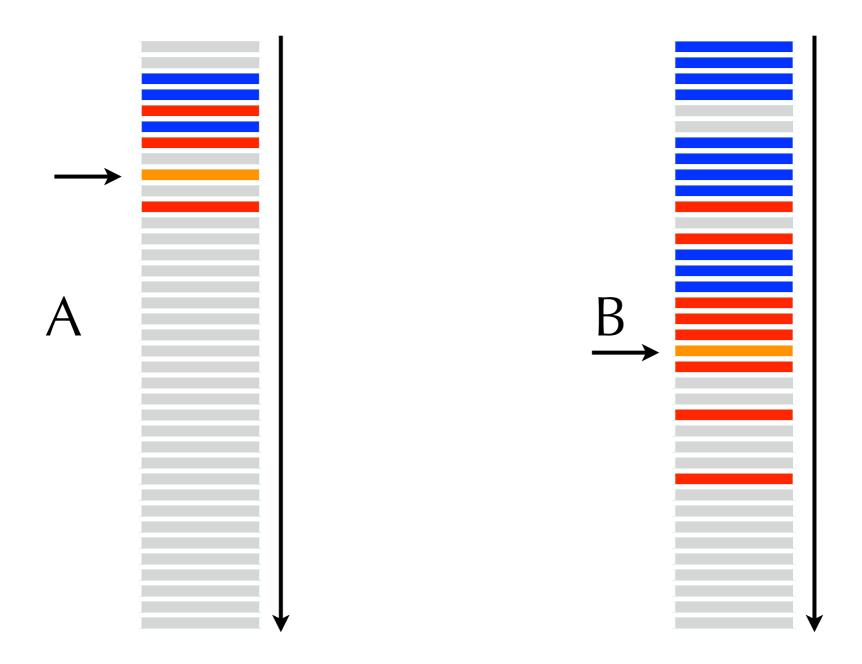
• Patent search: ??????



- Patent search: B is better than A
- User wants to see <u>everything</u> in the corpus that is related to the query (high cost in missing something)



• Exploratory search: ??????



- Exploratory search: A is better than B
- Satisfying the information need requires information found in different documents

evaluation metrics

- Given a ranking with known relevant/non-relevant documents, an evaluation metric outputs a quality score
- Many, many metrics
- Different metrics make different assumptions
- Choosing the "right one" requires understanding the task
- Often, we use several (sanity check)

Summary

- The goal of information retrieval is to match informationseekers with the information they seek
- There is uncertainty at every step
- Therefore, IR systems make <u>predictions</u> about relevance!
- There are many types of search engines
- Users expect different things, depending on the task
- My goal is convince you that IR is a fascinating science

Course Overview

Jaime Arguello jarguell@email.unc.edu

August 26, 2013

Course Objectives

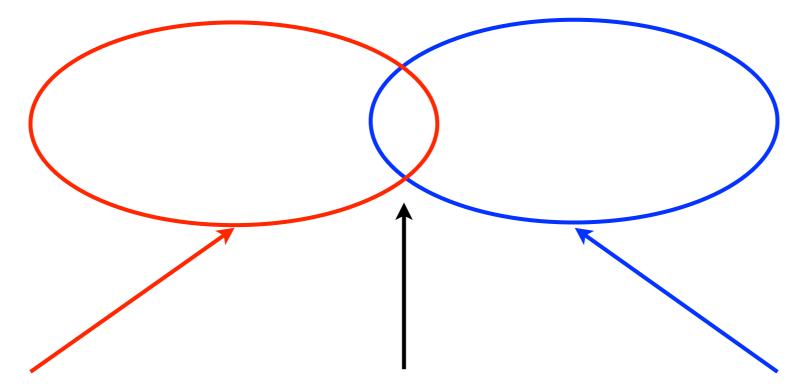
- How do search engines work?
 - effectiveness and efficiency
- How do users behave with them?
 - how do users determine usefulness of information?
 - how can a search engine mimic this process?
- Why do search engines fail?
 - the user? the corpus? the system? something else?
- How can they be evaluated (off-line)?
- How can they be monitored and tuned (on-line)?

Why are these important questions?

- Most of the world's information is in natural language text
 - the world wide web
 - scientific publications
 - books
 - social media interactions
- The amount of this information is growing quickly; human capacity is not (evolution doesn't move that fast)
- We need smarter tools
- IR provides tools for analyzing and organizing this information to facilitate search, discovery, and learning

Course Structure

Information retrieval is an interdisciplinary problem



people who want to understand people

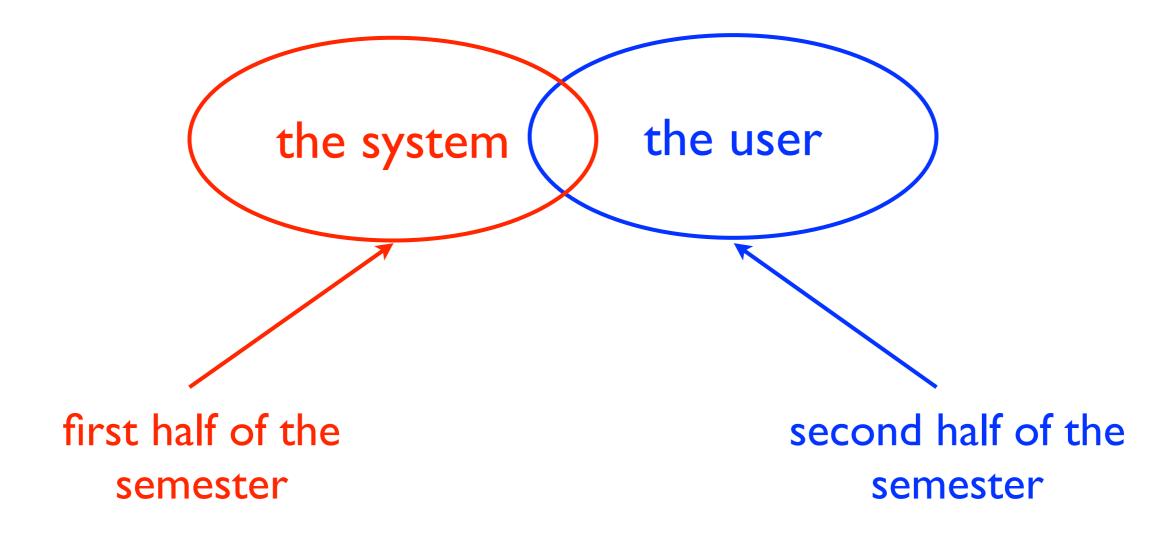
about about information retrieval

people who want to understand how computers can solve problems

We need to understand both ends of the spectrum

Course Structure

IR: computer-based solutions to a human problem



Understanding IR systems requires math!

Road Map

- Introduction to ad-hoc retrieval
 - controlled vocabularies
 - full-text indexing
- Boolean retrieval
- Indexing and query processing
- Statistical Properties of Text
- Document Representation
- Retrieval Models
 - vector space model
 - language modeling
 - others (depending on how quickly we progress)

Road Map

- Evaluation
 - test-collection construction
 - evaluation metrics
 - experimentation
 - user studies
 - search-log analysis
- Studies of search behavior
- Federated Search
- Clustering
- Text Classification

Grading

- 30% homework
 - ▶ 10% each
- 15% midterm
- 15% final exam
- 30% literature review
 - 5% proposal
 - 10% presentation
 - 15% paper
- 10% (and chocolates) participation

Grading for Graduate Students

• H: 95-100%

• P: 80-94%

• L: 60-79%

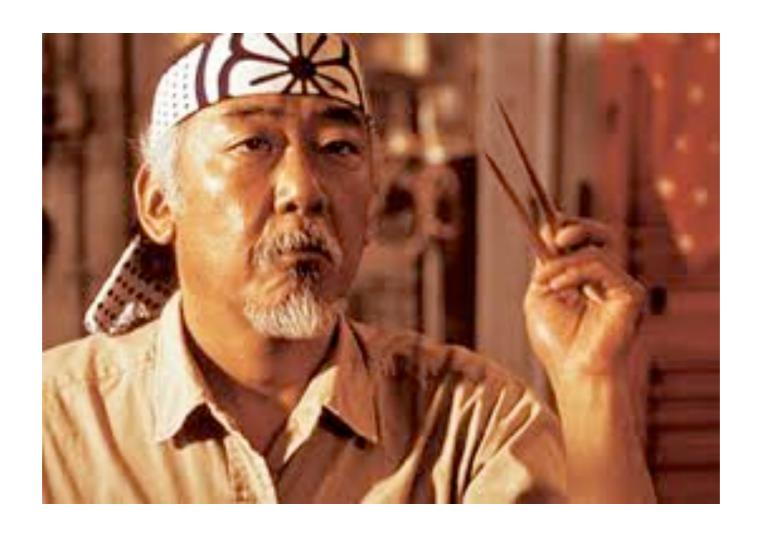
• F: 0-59%

Grading for Undergraduate Students

- A+: 97-100%
- A: 94-96%
- A-: 90-93%
- B+: 87-89%
- B: 84-86%
- B-: 80-83%
- C+: 77-79%
- C: 74-76%
- C-: 70-73%

- D+: 67-69%
- D: 64-66%
- D-: 60-63%
- F: $\leq 59\%$

Homework vs. Midterm vs. Final



• The homework will be challenging. It should be, you have more time.

Literature Review

- See description on the syllabus
- Form groups of 2 or 3
- Choose an IR task (next slide)
- Write a short proposal (mostly for feedback)
- Review the literature
 - not just the different solutions to the problem
 - the <u>best</u> solutions to the problem!
- Write a paper (~30 pages double-spaced)
- Make a presentation
 - ▶ 10 minute presentation + 5 minutes Q&A

Literature Review example tasks

- Personalized information retrieval
- Session-based information retrieval
- Clustering of search results
- Book search
- Multimedia search (over items not inherently associated with text)
- Social-media data for forecasting and event-detection
- Query-log analysis for forecasting and event-detection
- Faceted search
- Federated search

Literature Review tips

- Be thorough
- Be scientific
 - don't focus on the writing of the papers you review
 - focus on the science (the method and the evaluation)
- Be constructive
- Contribute new insight and structure
 - your literature review shouldn't read like a "list"
 - connect dots that haven't been connected
- Say what you think!

Course Tips

- Work hard
- Do the assigned readings
- Do <u>other</u> readings
- Be patient and have reasonable expectations
 - you're not supposed to understand everything we cover in class <u>during</u> class
- Seek help sooner rather than later
 - office hours: manning 305, T, Th 9:30-10:30am
 - questions via email
- Keep laptop usage to a minimum (live in the present)

Questions?