**INLS 502 User Education, Fall 2012: Instruction Experience Projects**

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| **Context** | **Purpose** | **Format / Timing** |
| Faculty, librarians, students interested in copyright issues | Introduction to copyright issues such as the Georgia State University lawsuit regarding fair use | Video tutorials hosted on Duke, UNC-CH and NCSU library websites |
| Students enrolled in an upper level English course (Shakespeare and His Contemporaries), targeting a particular assignment | Learn to use relevant reference sources; create a launchpad for additional course-related content | LibGuide (online format) |
| Adult members of church congregation | Introduction to Dead Sea Scrolls and instruction on using the Digital Dead Sea Scrolls | Workshop format |
| Orange County Joblink Career Center | Searching for jobs on CraigslistCreating a cover letter | Writing cover lettersWed, Nov 7Online job searching |
| INLS 200 students (Dr. Ron Bergquist) | Using the PubMed database | Tues, Oct 9 |
| NC Biotech Library staff + interns | Learn to use an online survey tool, Fluidsurveys, to create a user satisfaction assessment instrument | Online tutorial |
| Students interested in learning/improving Spanish speaking skills | Learn and improve pronunciation, memorize some specific/common phrases | Workshop format |
| Staff members at the Orange County Animal Services shelter | Introduction and instruction on new system for displaying metadata about each animal (“Petadata”) | Workshop format |
| Students at NCSU | Distinguish between types of citations (journal article, item in an edited book, books); learn to identify and retrieve these types of items in library catalog | Online tutorial |
| INLS 200 students(Dr. Jeff Pomerantz) | Instruction on advanced search operators and strategies using JSTOR | Workshop format |
| Students – high school seniors through graduate students | APA or MLA formatting and citation style | Online tutorial |
| UNC librarians and graduate student assistants who create/maintain LibGuides | Creating LibGuides using UNC Libraries design and layout guidelines; locating training documentation and guidelines | Online video tutorial |
| People interested in e-readers | Instruction on creating e-books using Public Domain material | Workshop format |

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| **Project Description Fall 2011** |
| Face-to-face instruction session for English 101 students at NCSUFocus on catalog search and Summon discovery tool |
| Face-to-face workshop for SILS students, *Introduction to Photoshop* |
| Face-to-face session for SILS students *Introduction to Genealogy for Reference Librarians* |
| Face-to-face workshop at public library, *Working with Your Digital Photos* |
| Face-to-face workshop for community members, *Computer Basics* |
| Face-to-face workshop for community members, *Online Job Searching* |
| Face-to-face workshop for local Girl Scout troupe, *Using the Archives in Wilson to find information & items related to Juliette Gordon Low (founder of Girl Scouts)* |
| Online tutorial: *Evaluating consumer health information resources online* |
| Online tutorial: *College Hacks*. This tutorial targets UNC students who need tools/resources to help them complete assignments at the last minute |
| Online tutorial: *Introduction to Ancestry.com* targeting students who take AMST 350 |
| Online tutorial: *Breaking down your assignment* targeting students who are struggling to understand an assignment |