

# CAROLYN HANK

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## EDUCATION

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- 2005-present     **University of North Carolina at Chapel Hill**  
School of Information and Library Science  
Ph.D. in Information and Library Science, anticipated 2010  
Advisor: Helen R. Tibbo  
Comprehensive Areas: Scholarly Communication, Institutional Repositories, Digital Preservation, Appraisal Theory, and Blogs
- 2004                **Kent State University**, Kent, OH  
School of Library and Information Science  
Master of Library and Information Science
- 1995                **Antioch College**, Yellow Springs, OH  
Bachelor of Arts, Psychology

## PROFESSIONAL AND RESEARCH EXPERIENCE

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- 2009                **Teaching Assistant**, School of Information and Library Science, University of North Carolina at Chapel Hill.
- 2007-2009        **Project Manager**, "Preserving Access to Our Digital Future: Building an International Digital Curation Curriculum" (DigCCurr) Project, under Helen R. Tibbo, Principle Investigator, School of Information and Library Science, University of North Carolina at Chapel Hill.
- 2008                **Program Manager**, Carolina Digital Repository, University Libraries, University of North Carolina at Chapel Hill.
- 2005-2007        **Doctoral Fellow**, Triangle Research Libraries Network, University of North Carolina at Chapel Hill.
- 2004-2005        **Research Assistant**, under Lynn Silipigni Connaway, Senior Research Scientist. Office of Research, OCLC, Dublin, OH.

## TEACHING EXPERIENCE

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### School of Information and Library Science, University of North Carolina at Chapel Hill

#### **INLS 752: Digital Preservation and Access**

3-credit course on best practices for the creation, provision, and long-term preservation of digital entities. Topics include digitization technologies; standards and quality control: digital asset management; grant writing; and metadata.

##### **Semester taught:**

Fall 2009

##### **Semesters co-taught, with Helen R. Tibbo**

Fall 2008

Fall 2007

##### **Semester guest-lectured:**

Fall 2006: Copyright and Institutional Repositories

#### **INLS 500: Human Information Interactions**

3-credit, core course on the behavioral and cognitive activities of those who interact with information, with emphasis on: the role of information mediators; how information needs are recognized and resolved; and use and dissemination of information.

##### **Semesters Taught:**

Spring 2010 (forthcoming)

Summer 2009

#### **INLS 696: Study in Information and Library Science (Advisor)**

3-credit, Master's-level Independent studies:

- Risk Management for Digital Collections, Spring 2009
- Readings in Digital Curation, Spring 2009

#### **INLS 992: Master's Paper (Advisor)**

3-credit, required culminating experience reporting on independent research study or project:

- Digital Preservation Approaches: A Content Analysis of Migration and Emulation Strategies, 1980 - 2005, Summer 2009

#### **INLS 696: Carolina Digital Curation Fellows (CDCF) Introductory Seminar**

1-credit seminar providing a broad overview to digital curation, co-developed and taught with Helen R. Tibbo and Christopher A. Lee, Fall 2007.

#### **Practicum Experience Supervision**

Co-developed and supervised, with Helen R. Tibbo and Christopher A. Lee, digital curation practicum field experiences for Master's students.

##### **2008 – 2009:**

- [ibiblio.org](http://ibiblio.org) (1 student)
- Information and Technology Services (3 students)
- Special Collections, University Libraries (1 student)
- Systems Department, University Libraries (1 student)
- The Odum Institute for Research in Social Science (2 students)
- University Archives, University Libraries (1 student)

**2007 – 2008:**

- Carolina Digital Library and Archives, University Libraries (2 students)
- ibiblio.org (1 student)
- Information and Technology Services (1 student)
- The Odum Institute for Research in Social Science (1 student)

**Professional Institutes, Workshops and Tutorials**

2009 Invited speaker, "Interviews and Focus Groups," at the User Studies Initiative: Staff Development Series, Duke University Libraries, Durham, NC, October 16, 2009.

Invited Instructor at the DigCCurr Professional Institute: Curation Practices for the Digital Object Lifecycle, Chapel Hill, NC, June 21-26, 2009.

2007 Co-instructor, with Dr. Helen R. Tibbo, "Digital Curation and Digital Preservation: An Introduction (tutorial)," at the 7th ACM/IEEE Joint Conference on Digital Libraries, Vancouver, BC, June 19, 2007.

**PUBLICATIONS**

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**Articles Under Review**

Choemprayong, S., **Hank, C.**, & Sheble, L. (in review). Surveying Bloggers' Perspectives on Digital Preservation: Reflections on Methodology, Findings and Future Research. *International Journal of Digital Curation*.

Sheble, L., Choemprayong, S., & **Hank, C.** (in review). Informing Blog Appraisal through Bloggers' Perspectives on Selection and Preservation. *Archivaria*.

**Book Chapters and Edited Proceedings**

**Hank, C.**, & Wildemuth, B.M. (2009). Quasi-Experimental Studies. In B.M. Wildemuth (Ed.), *Applications of Social Research Methods to Questions in Information and Library Science*. Westport, CT: Libraries Unlimited.

**Hank, C.**, Jordan, M.W., & Wildemuth, B.M. (2009). Survey Research. In B.M. Wildemuth (Ed.), *Applications of Social Research Methods to Questions in Information and Library Science*. Westport, CT: Libraries Unlimited.

H.R. Tibbo, **Hank, C.**, Lee, C.A., & Clemens, R. (Eds.) (2009). *Proceedings of DigCCurr2009: Digital Curation: Practice, Promise, and Prospects, April 3-5, 2009, Chapel Hill, NC*. Chapel Hill, NC: School of Information and Library Science, University of North Carolina at Chapel Hill.

**Referred Articles, Conference Papers and Posters**

Pomerantz, J., Oh, S., Wildemuth, B.M., **Hank, C.**, Tibbo, H.R., Fox, E.A., & Yang, S. (2009). Comparing Curricula for Digital Library and Digital Curation Education. In H.R. Tibbo, C. Hank, C.A. Lee, & R. Clemens (Eds.), *Proceedings of DigCCurr2009: Digital Curation: Practice, Promise, and Prospects, April 3-5, 2009, Chapel Hill, NC*, 2-3. Chapel Hill, NC: School of Information and Library Science, University of North Carolina at Chapel Hill.

Pomerantz, J., **Hank, C.**, McClure, C.R., Andrade, J., & McGilvray, J. (2008). A Meta-Assessment of Statewide Program Evaluations: Matching Evaluation Methods to Program Goals. In S. Hiller, K. Justh, M. Kyrillidou, & J. Self (Eds.), *Proceedings of the Library Assessment Conference: Building Effective, Sustainable, Practical Assessment, August 4-6, 2008, Seattle, WA*, 273-281. Washington, DC: Association of Research Libraries.

Kramer-Duffield, J. & **Hank, C.** (2008). Babies in Bathtubs: Public Views of Private Behaviors in the Flickr Domain. In *Proceedings of 2008 American Society for Information Science and Technology Annual Meeting: People Transforming Information - Information Transforming People, October 24-29, 2008, Columbus, OH*. Silver Spring, MD: American Society for Information Science and Technology.

Tibbo, H.R., **Hank, C.**, & Lee, C.A. (2008). Challenges, Curricula, and Competencies: Researcher and Practitioner Perspectives for Informing the Development of a Digital Curation Curriculum. In *Archiving 2008: Final Program and Proceedings, June 24-27, 2008, Bern, Switzerland*, 234-238. Springfield, VA: Society for Imaging Science and Technology.

Sheble, L., Choemprayong, S., and **Hank, C.** (2007). Preservation in Context: Survey of Blogging Behaviors. In *Proceedings of the Third International Digital Curation Conference: Curating our Digital Scientific Heritage: A Global Collaborative Challenge, December 11-13, 2007, Washington DC*.

**Hank, C.**, Choemprayong, S., & Sheble, L. (2007). Blogger Perceptions on Digital Preservation. In *Proceedings of the 7th ACM/IEEE Joint Conference on Digital Libraries: Building and Sustaining the Digital Environment, June 17-23, 2007, Vancouver, BC*, 77. New York: Association for Computing Machinery.

**Hank, C.**, Tibbo H.R., & Barnes, H. (2007). Building from Trust: Using the RLG/NARA Audit Checklist for Institutional Repository Planning and Deployment. In *Archiving 2007: Final Program and Proceedings, May 21-24, 2007, Arlington, VA*, 234-238. Springfield, VA: Society for Imaging Science and Technology.

## Research Reports

**Hank, C.** (2008). A Progress and Recommendations Report from the Digital Curation/Institutional Repository Committee, 2005-07: Informing a Successful Institutional Repository Deployment at the University of North Carolina at Chapel Hill. Chapel Hill, NC: University Libraries. (195 pp.).

Pomerantz, J., **Hank, C.**, & McClure, C.R. (2007). Program Evaluation of the Library Services and Technology Act Plan for Implementation in North Carolina, 2003-2007. Raleigh, NC: State Library of North Carolina. [http://statelibrary.ncdcr.gov/lsta/LSTA\\_Eval\\_Report\\_2007.pdf](http://statelibrary.ncdcr.gov/lsta/LSTA_Eval_Report_2007.pdf)

## Other Publications

**Hank, C.** & Davidson, J. (2009). International Data curation Education Action (IDEA) Working Group: A Report from the Second Workshop of the IDEA. *D-Lib Magazine*, 15(3/4). <http://www.dlib.org/dlib/march09/hank/03hank.html>

**Hank, C.** (2009). Topic 2: Libraries Should Lead the Institutional Repository Initiative and Development at Their Institutions (Negative). *The Bulletin of the American Society for Information Science and Technology*, 35(4). [http://www.asis.org/Bulletin/Apr-09/AprMay09\\_Ottaviani-Hank.pdf](http://www.asis.org/Bulletin/Apr-09/AprMay09_Ottaviani-Hank.pdf)

Tibbo, H.R., Clemens, R., & **Hank, C.** (Guest Eds.). (2009). Institutional Repositories: The Great Debate. *The Bulletin of the American Society for Information Science and Technology*, 35(4).  
[http://www.asis.org/Bulletin/Apr-09/AprMay09\\_Tibbo-Clemens-Hank.pdf](http://www.asis.org/Bulletin/Apr-09/AprMay09_Tibbo-Clemens-Hank.pdf)

**Hank, C.**, Sheble, L., & Choemprayong, S. (2009). Considerations for the Preservation of Blogs. Invited briefing paper for DigitalPreservationEurope.  
[http://www.digitalpreservationeurope.eu/publications/briefs/preservartion\\_blogs.pdf](http://www.digitalpreservationeurope.eu/publications/briefs/preservartion_blogs.pdf)

Lee, C.A. & **Hank, C.** (2008). Preparing Future Digital Curators, Part I: A Summary Report on the Digital Curation Curriculum Project. Paper for the 2006 Annual Librarians' Association at UNC-Chapel Hill Research Forum, May 21, 2008, Chapel Hill, NC. [http://www.lib.unc.edu/launcch/archive/07-08/hank\\_paper\\_2008.pdf](http://www.lib.unc.edu/launcch/archive/07-08/hank_paper_2008.pdf)

Lee, C.A., **Hank, C.**, & Tibbo, H.R. (2008). DigCCurr Progress Report: Development of a Graduate-level Digital Curation Curriculum. Poster for the 2008 Association for Library and Information Science Education Annual Conference: Community Engagement: Integrating Learning, Research, and Practice, January 8-11, 2008, Philadelphia, PA. [http://ils.unc.edu/digccurr/alise2008\\_poster.pdf](http://ils.unc.edu/digccurr/alise2008_poster.pdf)

**Hank, C.** (2006). Digital Curation and Trusted Repositories, Seeking Success: JCDL 2006 Workshop Report. *D-Lib Magazine*, 12(7/8). <http://www.dlib.org/dlib/july06/hank/07hank.html>

## PRESENTATIONS

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### Conference Sessions, Panels, and Invited Presentations

"Blog Perspectives on Digital Preservation: Attributes, Behaviors and Preferences." Invited panelist at the Future of Today's Legal Scholarship Symposium, Washington DC, July 25, 2009.

"Defining Submission Agreements and Policies." Invited presentation at the DigCCurr Professional Institute: Curation Practices for the Digital Object Lifecycle, Chapel Hill, NC, June 23, 2009.

"Digital Curation Research." Session Chair at DigCCurr2009: Digital Curation: Practice, Promise, and Prospects, Chapel Hill, NC, April 3, 2009.

"Preparing Future Digital Curators." Invited panel presentation on *The Practical Applications of Digital Curation Education* at the Fall 2008 Meeting of the Mid-Atlantic Regional Archives Conference, Silver Spring, MD, November 7, 2009. With Helen R. Tibbo, Sayeed Choudhury, and Kenneth Thibodeau.

"Institutional Repositories: The Great Debate." Invited panelist on the inaugural program of the Carolinas Chapter of the American Society for Information Science and Technology, Chapel Hill, NC, April 17, 2008. With Helen R. Tibbo, Kevin Smith, Nancy Y. McGovern, and Kristin Antelman.

"Informing Blog Appraisal through Bloggers Perspectives on Selection and Preservation." Conference on Appraisal in the Digital World, Rome, Italy, November 15, 2007.

"Repository Architecture: Requirements and Functions." Chair and Comment at DigCCurr2007: An International Symposium in Digital Curation, Chapel Hill, NC, April 19, 2007.

"Journals: Subscriptions, Substitutions, Cancellations." 25th Annual Charleston Conference, Charleston, SC, November 3, 2005. With Chandra Prabha.

### Other Presentations

"Babies in Bathtubs: Public Views of Private Behaviors Represented in the Flickr Domain." Poster presented at the 5th Annual University Research Day, University of North Carolina at Chapel Hill, Graduate Student Professional Association. Chapel Hill, NC. March 3, 2009. With Jacob Kramer-Duffield.

"Bloggers and Digital Preservation: Key Findings on Support, Selection and Behaviors." Paper presented at the 4th Annual University Research Day, University of North Carolina at Chapel Hill, Graduate Student Professional Association, Chapel Hill, NC, March 4, 2008.

"Informing an Institutional Repository Deployment at Carolina." Poster presented at the 4th Annual University Research Day, University of North Carolina at Chapel Hill, Graduate Student Professional Association, Chapel Hill, NC, March 4, 2008.

"Bloggers on Digital Preservation: Key Findings and Future Directions." Center for Research and Development of Digital Libraries (CRADLE) Lecture Series, Chapel Hill, NC, February 8, 2008. With Songphan Choemprayong and Laura Sheble.

"Digital Asset Recruitment and Selection" and "Distinctions Between Pilot Planning and Large-Scale IR Planning." Triangle Research Libraries Network Institutional Repository Forum, Raleigh, NC, December 11, 2006.

"One Year Out: The Work of the Digital Curation/Institutional Repository Committee." Presentation on *Institutional Repositories and Scholarly Communications at UNC-CH* at the Center for Research and Development of Digital Libraries (CRADLE) Lecture Series, Chapel Hill, NC, October 13, 2006. With Helen. R. Tibbo and Bradley Hemminger.

"Keeping and Sharing Carolina: A Progress Report on the Work of the UNC-Chapel Hill Digital Curation/Institutional Repository Committee." 2006 Annual Librarians' Association at UNC-Chapel Hill Research Forum, Chapel Hill, NC, May 24, 2006.

"Visualizing the Intellectual and Creative Work Life Cycle: Stakeholder Functions and Roles." 2006 Annual Librarians' Association at UNC-Chapel Hill Research Forum, Chapel Hill, NC, May 24, 2006. With Laura Sheble.

### HONORS, AWARDS AND SCHOLARSHIPS

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2009	Margaret Ellen Kalp Fellowship: School of Information and Library Science, University of North Carolina at Chapel Hill.
2008	Second Place Award, Interactive Paper Competition: Society for Imaging Science and Technologies, Archiving 2008. With Helen R. Tibbo and Christopher A Lee.
2008	Bursary Award: DELOS Association on Digital Libraries Fourth International Summer School on Digital Preservation in Digital Libraries, Tirrenia, Italy, June 8-14.

- 2008 Second Place Award, University Research Day Presentation Competition: Graduate Student Professional Association, University of North Carolina at Chapel Hill.
- 2007 Travel Award: Society for Scholarly Publishing 29th Annual Meeting: Imagining the Future: Scholarly Communication 2.0, San Francisco, CA, June 6-8.
- 2005 Triangle Research Libraries Network Doctoral Fellowship: School of Information and Library Science, University of North Carolina at Chapel Hill.
- 2004 Beta Phi Mu inductee.

## PROFESSESIONAL SERVICE

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### Service to the Profession

- 2009 Program Chair and Reviewer, DigCCurr2009: Digital Curation Practice, Promise and Prospects. April 3-5, 2009, Chapel Hill, NC. <http://ils.unc.edu/digccurr2009/>
- 2009 Co-organizer, Third International Data curation Education Action (IDEA) Working Group Workshop. April 1, 2009, Chapel Hill, NC.
- 2008-present Member, International Data curation Education Action (IDEA) Working Group.
- 2008 Organizer, "Developing Curriculum for Digital Libraries and Digital Curation Education: Reflections on Synergies and Divergencies." Panel presented at 2008 American Society for Information Science and Technology Annual Meeting: People Transforming Information - Information Transforming People. October 24-29, 2008, Columbus, OH.
- 2008 Conference Committee, 2008 American Society for Information Science and Technology Annual Meeting: People Transforming Information - Information Transforming People. October 24-29, 2008, Columbus, OH. <http://www.asis.org/Conferences/AM08/>
- 2006 Co-organizer, Digital Curation & Trusted Repositories: Seeking Success Workshop, held in conjunction with the 6th ACM/IEEE Joint Conference on Digital Libraries. June 15, 2006, Chapel Hill, NC. <http://sils.unc.edu/events/2006jcdl/digitalcuration/>

### Service to the University of North Carolina at Chapel Hill

- 2005-2008 Member, Digital Curation/Institutional Repository Committee (DC/IRC).
- 2005-2008 Member, DC/IRC subcommittees: Governance and Policy; Repository Management; Technologies and Infrastructure Planning Group; and Guidance, Training and Engagement.
- 2007 Co-organizer, Third Seminar of the TRLN Seminar Series on Issues and Trends in Academic Librarianship: Nan Lin on Social Capital.
- 2006-2007 Member, UNC-CH Social Software Working Group.

- 2006 Co-organizer, Triangle Research Libraries Network Institutional Repository Forum.  
<http://www.trln.org/events/IR/forum.htm>
- 2006 Organizer, Institutional Repository Expert Speaker Series, featuring Thornton Staples, University of Virginia; Sayeed Choudhury, Johns Hopkins University; and Reagan Moore, San Diego Supercomputer Center.
- 2006 Member, CONTENTdm Collection Planning Committee.

### **Service to the School of Information and Library Science**

- 2009 Co-developed a Certificate of Digital Curation program associated with the School of Information and Library Science Masters degree (currently under review).
- 2008 Member, Ad Hoc Personnel Committee.
- 2006-2007 Chair, Doctoral Student Association.
- 2006 Contributor, American Libraries Association Reaccreditation Report.

### **Other Service Activities: Grants and Contracts**

- 2009 Assisted in preparation of IMLS Laura Bush 21st Century Librarian Program grant, "Educating Stewards of Public Information in the 21st Century," Principle Investigator, Helen R. Tibbo. Awarded \$803,258 (Applicant Match \$387,228).
- 2008 Assisted in preparation of IMLS Laura Bush 21st Century Librarian Program grant, "DigCCurr II: Extending an International Digital Curation Curriculum to Doctoral Students and Practitioners," Principle Investigator, Helen R. Tibbo. Awarded \$878,634 (Applicant Match \$848,176).
- 2006 Assisted in preparation of IMLS Laura Bush 21st Century Librarian Program grant, "Preserving Access to Our Digital Future: Building an International Digital Curation Curriculum," Principle Investigator, Helen R. Tibbo. Awarded \$562,041 (Applicant Match \$578,734).
- 2006 Assisted in preparation of "Statement of Work for the State Library of North Carolina Library Services and Technology Act Program Evaluation," Principle Contractor, Jeffrey Pomerantz. Awarded \$53,060.
- 2005 Assisted in the preparation of IMLS National Leadership Grant for Libraries, "Virtual Reference Services," Principle Investigators, Marie Radford and Lynn Silipigni Connaway. Awarded \$684,996.

### **Current Professional Memberships**

- 2007-present American Society for Information Science and Technology (ASIS&T)
- 2007-present Society for Scholarly Publishing (SSP)
- 2005-present Society of American Archivists (SAA)

## PROFESSIONAL DEVELOPMENT AND TRAINING

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- 2009 "Subjective Measurement in Surveys." Completed 1-day course at the Odum Institute for Research in the Social Science, Chapel Hill, NC, February 27, 2009.
- 2008 "Making Digital Preservation Affordable: Values and Business Models." Completed short course at the Society for Imaging Science and Technologies, Archiving 2008, Bern, Switzerland, June 24, 2008.
- 2008 Fourth DELOS International Summer School on Digital Preservation in Digital Libraries, Tirrenia, Italy, June 8-14, 2008. (Accepted participant).
- 2007 "Developing a Digital Libraries Education Program." Participated in 1-day workshop at the 7<sup>th</sup> ACM/IEEE Joint Conference on Digital Libraries, Vancouver, BC, June 18, 2007.
- 2007 "Digital Data Preservation, Sharing and Discovery: Challenges for Small Science Communities in the Digital Era." Participated in two-day workshop sponsored by the National Evolutionary Synthesis Center and Metadata Research Center, Durham, NC, May 16-17, 2007.
- 2006 UNC-CH Social Software Symposium, Chapel Hill, NC, December 8-9, 2006. (Accepted participant).
- 2006 "The Fedora Service Framework: Introduction and Advanced Applications." Completed 1-day tutorial at the 6th ACM/IEEE Joint Conference on Digital Libraries, Chapel Hill, NC, June 11, 2006.
- 2006 Digital Preservation in State Government: Best Practices Exchange 2006, Wilmington, NC, March 26-28, 2006. (Participant).