

# CAROLYN HANK

## Doctoral Candidate

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School of Information and Library Science  
University of North Carolina at Chapel Hill  
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## EDUCATION

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**Ph.D.**, Information and Library Science, University of North Carolina at Chapel Hill, expected December 2010.

**Title:** Scholars and their Blogs: Characteristics, Preferences and Perceptions Impacting Digital Preservation

**Chair:** Helen R. Tibbo

**M.L.I.S.**, School of Library and Information Science, Kent State University, 2004.

**B.A.**, Psychology, Antioch College, 1995.

## PROFESSIONAL EXPERIENCE

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**Advisor**, *BlogForever*, European Commission Cooperation Programme proposal, Information and Communication Technologies Call FP7-ICT-2009-6, 2010.

**Instructor**, School of Information and Library Science, University of North Carolina at Chapel Hill, 2009 to present.

**Project Manager**, *Preserving Access to Our Digital Future: Building an International Digital Curation Curriculum (DigCCurr) Project*, School of Information and Library Science, University of North Carolina at Chapel Hill, 2007 to present.

**Program Manager**, Carolina Digital Repository, University Libraries, University of North Carolina at Chapel Hill, 2008.

**Evaluator**, *Program Evaluation of the Library Services and Technology Act Plan for Implementation in North Carolina, 2003-2007*, State Library of North Carolina, 2006-2007.

**Doctoral Fellow**, *Digital Curation and Institutional Repository Planning and Deployment* (primary research assignment), Triangle Research Libraries Network, University of North Carolina at Chapel Hill, 2005-2007.

**Research Assistant**, *Sense-making the Information Confluence: The Whys and Hows of College and University User Satisficing of Information Need*, Office of Research, OCLC, Dublin, OH, 2004-2005.

## HONORS, AWARDS AND SCHOLARSHIPS

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Lester Asheim Fellowship, School of Information and Library Science, University of North Carolina at Chapel Hill, 2010.

Margaret Ellen Kalp Fellowship, School of Information and Library Science, University of North Carolina at Chapel Hill, 2009-2010.

Second Place Award, Interactive Paper Competition, Society for Imaging Science and Technologies, Archiving 2008 Conference, Bern, Switzerland, June 24-27, 2008.

Bursary Award, Fourth International Summer School on Digital Preservation in Digital Libraries, DELOS Association on Digital Libraries, Tirrenia, Italy, June 8-14, 2008.

Second Place Award, University Research Day Presentation Competition, University of North Carolina at Chapel Hill, 2008.

Travel Award, Society for Scholarly Publishing 29th Annual Meeting, *Imagining the Future: Scholarly Communication 2.0*, San Francisco, CA, June 6-8, 2007.

Triangle Research Libraries Network Doctoral Fellowship, School of Information and Library Science, University of North Carolina at Chapel Hill, 2005-2007.

## TEACHING ACTIVITIES

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### School of Information and Library Science, University of North Carolina at Chapel Hill

#### TEACHING

##### **Human Information Interactions (INLS 500)**

3-credit, core course on behavioral, cognitive and affective activities of people as they interact with information.

*Semesters Taught:* Fall [online], Summer 2010 (scheduled), Spring 2010, Summer 2009

##### **Digital Preservation and Access (INLS 752)**

3-credit elective course on best practices for the creation, provision, and long-term preservation of digital objects.

*Semesters taught:* Fall 2009; Fall 2008, 2007 (co-taught)

##### **Carolina Digital Curation Fellows Introductory Seminar (INLS 696)**

Co-developed and taught 1-credit seminar providing a broad overview to digital curation.

*Semester Taught:* Fall 2007

#### ADVISING

##### **Study in Information and Library Science (INLS 696)**

Supervised two Master's-level Independent studies in the digital curation life cycle and risk management.

##### **Master's Paper (INLS 992)**

Co-advised 3-credit required culminating experience reporting independent research on migration and emulation.

##### **Field Experiences**

Supervised fourteen digital curation practicums for Master's students at multiple campus practice settings.

### Professional Institutes, Workshops and Tutorials

**Instructor**, DigCCurr Professional Institute: Curation Practices for the Digital Object Lifecycle, Chapel Hill, NC, May 16-21, 2010 (scheduled) and June 21-26, 2009.

**Instructor**, "Interviews and Focus Groups," at the Staff Development Series: User Studies Initiative, Duke University Libraries, Durham, NC, October 16, 2009.

**Co-instructor**, "Digital Curation and Digital Preservation: An Introduction," tutorial at the Joint Conference on Digital Libraries, Vancouver, BC, June 19, 2007.

## PUBLICATIONS

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### Book Chapters and Edited Proceedings

**Hank, C.**, & Wildemuth, B.M. (2009). Quasi-experimental studies. In B.M. Wildemuth (Ed.), *Applications of social research methods to questions in information and library science* (pp. 93-104). Westport, CT: Libraries Unlimited.

**Hank, C.**, Jordan, M.W., & Wildemuth, B.M. (2009). Survey research. In B.M. Wildemuth (Ed.), *Applications of social research methods to questions in information and library science* (pp. 256-269). Westport, CT: Libraries Unlimited.

H.R. Tibbo, **Hank, C.**, Lee, C.A., & Clemens, R. (Eds.). (2009). *Proceedings of DigCCurr2009: Digital curation: practice, promise, and prospects*. Chapel Hill, NC: School of Information and Library Science, University of North Carolina at Chapel Hill.

### Refereed Conference Papers

Pomerantz, J., Oh, S., Wildemuth, B.M., **Hank, C.**, Tibbo, H.R., Fox, E.A., & Yang, S. (2009). Comparing curricula for digital library and digital curation education. In H.R. Tibbo, C. Hank, C.A. Lee, & R. Clemens (Eds.), *Proceedings of DigCCurr2009: Digital Curation: Practice, Promise, and Prospects* (pp. 2-3). Chapel Hill, NC: School of Information and Library Science, University of North Carolina at Chapel Hill.

Pomerantz, J., **Hank, C.**, McClure, C.R., Andrade, J., & McGilvray, J. (2008). A meta-assessment of statewide program evaluations: Matching evaluation methods to program goals. In S. Hiller, K. Justh, M. Kyrillidou, & J. Self (Eds.), *Proceedings of the Library Assessment Conference: Building Effective, Sustainable, Practical Assessment* (pp. 273-281). Washington, DC: Association of Research Libraries.

Tibbo, H.R., **Hank, C.**, & Lee, C.A. (2008). Challenges, curricula, and competencies: Researcher and practitioner perspectives for informing the development of a digital curation curriculum. In *Archiving 2008: Final Program and Proceedings* (pp. 234-238). Springfield, VA: Society for Imaging Science and Technology.

Sheble, L., Choemprayong, S., & **Hank, C.** (2007). *Preservation in context: Survey of blogging behaviors*. Paper presented at the Third International Digital Curation Conference, Washington DC.

**Hank, C.**, Tibbo H.R., & Barnes, H. (2007). Building from trust: Using the RLG/NARA audit checklist for institutional repository planning and deployment. In *Archiving 2007: Final Program and Proceedings* (pp. 62-66). Springfield, VA: Society for Imaging Science and Technology.

### Refereed Conference Posters

**Hank, C.** (2009). *Science and scholarship in the blogosphere: Blog characteristics, blogger behaviours and implications for digital curation*. Presented at the Fifth International Digital Curation Conference, London.

Kramer-Duffield, J., & **Hank, C.** (2008). Babies in bathtubs: Public views of private behaviors in the Flickr domain. In *Proceedings of 2008 American Society for Information Science and Technology Annual Meeting*. Silver Spring, MD: American Society for Information Science and Technology.

**Hank, C.**, Choemprayong, S., & Sheble, L. (2007). Blogger perceptions on digital preservation. In *Proceedings of the 7th ACM/IEEE Joint Conference on Digital Libraries: Building and Sustaining the Digital Environment* (p. 77). New York, NY: Association for Computing Machinery.

### Unrefereed Journal Articles

**Hank, C.**, & Davidson, J. (2009). International data curation education action (IDEA) working group: A report from the second workshop of the IDEA. *D-Lib Magazine*, 15(3/4). doi:10.1045/march2009-hank

**Hank, C.** (2009). Libraries should lead the institutional repository initiative and development at their institutions: Negative. *Bulletin of the American Society for Information Science and Technology*, 35(4).

Tibbo, H.R., Clemens, R., & **Hank, C.** (Guest Eds.). (2009). Institutional repositories: The great debate. *The Bulletin of the American Society for Information Science and Technology*, 35(4).

**Hank, C.** (2006). Digital curation and trusted repositories, seeking success: JCDL 2006 workshop report. *D-Lib Magazine*, 12(7/8). doi:10.1045/july2006-hank

### Unrefereed Conference Papers and Posters

**Hank, C.** (2010). *Scholars and their blogs: Blog characteristics, blogger behaviors and implications for digital preservation*. Poster presented at the 2010 Association for Library and Information Science Education Annual Conference, Boston, MA.

**Hank, C.**, & Tibbo, H.R. (2010). *Applying digital curation principles in practical settings: A framework for implementing field experiences from the DigCCurr project*. Poster presented at the 2010 Association for Library and Information Science Education Annual Conference, Boston, MA.

Lee, C.A., & **Hank, C.** (2008). *Preparing future digital curators, part I: A summary report on the digital curation curriculum project*. Paper presented at the 2006 Annual Librarians' Association at UNC-Chapel Hill Research Forum, Chapel Hill, NC.

**Hank, C.** (2008). *Informing an institutional repository deployment at Carolina*. Poster presented at the 4th Annual University Research Day, Chapel Hill, NC.

Lee, C.A., **Hank, C.**, & Tibbo, H.R. (2008). *DigCCurr progress report: Development of a graduate-level digital curation curriculum*. Poster presented at the 2008 Association for Library and Information Science Education Annual Conference, Philadelphia, PA.

**Hank, C.**, & Sheble, L. (2006). *Visualizing the intellectual and creative work life cycle: Stakeholder functions and roles*. Poster presented at the 2006 Annual Librarians' Association at UNC-Chapel Hill Research Forum, Chapel Hill, NC.

## Research Reports and Briefs

**Hank, C.,** Tibbo, H.R., & Lee, C.A. (2010). *DigCCurr I Final Report, 2006-09: Results and Recommendations from the Digital Curation Curriculum Development Project and the Carolina Digital Curation Fellowship Program*. Chapel Hill, NC: School of Information and Library Science, University of North Carolina at Chapel Hill.

**Hank, C.,** Sheble, L., & Choemprayong, S. (2009). *Considerations for the Preservation of Blogs*. Invited briefing paper for DigitalPreservationEurope.

**Hank, C.** (2008). *A Progress and recommendations report from the Digital Curation/Institutional Repository Committee, 2005-07: Informing a successful institutional repository deployment at the University of North Carolina at Chapel Hill*. Chapel Hill, NC: University Libraries. (195 pp.).

Pomerantz, J., **Hank, C.,** & McClure, C.R. (2007). *Program evaluation of the Library Services and Technology Act plan for implementation in North Carolina, 2003-2007*. Raleigh, NC: State Library of North Carolina.

## PRESENTATIONS

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### Conference Presentations

“Babies in Bathtubs: Public Views of Private Behaviors Represented in the Flickr Domain.” 5th Annual University Research Day, Chapel Hill, NC, March 3, 2009.

“Preparing Future Digital Curators.” Practical Applications of Digital Curation Education panel at the Fall 2008 Meeting of the Mid-Atlantic Regional Archives Conference, Silver Spring, MD, November 7, 2008. With Helen R. Tibbo, Sayeed Choudhury, and Kenneth Thibodeau.

“Bloggers and Digital Preservation: Key Findings on Support, Selection and Behaviors.” 4th Annual University Research Day. Chapel Hill, NC, March 4, 2008.

“Informing Blog Appraisal through Blogger Perspectives on Selection and Preservation.” Conference on Appraisal in the Digital World, Rome, Italy, November 15, 2007.

“Journals: Subscriptions, Substitutions, Cancellations.” 25th Annual Charleston Conference, Charleston, SC, November 3, 2005. With Chandra Prabha.

### Invited Presentations

“Preparing Future Digital Curators.” Centre for e-Research Seminar Series, King’s College, London, UK, November 30, 2009.

“Blogger Perspectives on Digital Preservation: Attributes, Behaviors and Preferences.” Blog preservation panel at the Future of Today’s Legal Scholarship Symposium, Washington DC, July 25, 2009. With Laura Campbell, Linda Frueh, Victoria Reich, and Donna Scheeder.

### Other Presentations

“Digital Curation Research.” Chair and Commentator, DigCCurr2009: Digital Curation: Practice, Promise, and Prospects, Chapel Hill, NC, April 3, 2009.

"Institutional Repositories: The Great Debate." Panelist at the inaugural program of the Carolinas Chapter of the American Society for Information Science and Technology, Chapel Hill, NC, April 17, 2008. With Helen R. Tibbo, Kevin Smith, Nancy Y. McGovern, and Kristin Antelman.

"Bloggers on Digital Preservation: Key Findings and Future Directions." Center for Research and Development of Digital Libraries Lecture Series, Chapel Hill, NC. February 8, 2008. With Songphan Choemprayong and Laura Sheble.

"Repository Architecture: Requirements and Functions." Chair and Commentator, DigCCurr2007: An International Symposium in Digital Curation, Chapel Hill, NC, April 19, 2007.

"Digital Asset Recruitment and Selection" and "Distinctions between Pilot Planning and Large-Scale IR Planning." Triangle Research Libraries Network Institutional Repository Forum, Raleigh, NC, December 11, 2006.

"Institutional Repositories and Scholarly Communications at UNC-CH." Center for Research and Development of Digital Libraries Lecture Series. Chapel Hill, NC, October 13, 2006. With Helen R. Tibbo and Bradley Hemminger.

"Keeping and Sharing Carolina: A Progress Report on the Work of the UNC-Chapel Hill Digital Curation/Institutional Repository Committee." 2006 Annual Librarians' Association at UNC-Chapel Hill Research Forum. Chapel Hill, NC. May 24, 2006.

## **GRANT AND CONTRACT WRITING EXPERIENCE**

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Assisted in writing application for IMLS Laura Bush 21st Century Librarian Program grant, "Educating Stewards of Public Information in the 21st Century," Helen R. Tibbo, PI. Awarded \$803,258 (Applicant Match \$387,228).

Assisted in writing application for IMLS Laura Bush 21st Century Librarian Program grant, "DigCCurr II: Extending an International Digital Curation Curriculum to Doctoral Students and Practitioners," Helen R. Tibbo. PI. Awarded \$878,634 (Applicant Match \$848,176).

Assisted in writing application for IMLS Laura Bush 21st Century Librarian Program grant, "Preserving Access to Our Digital Future: Building an International Digital Curation Curriculum," Helen R. Tibbo, PI. Awarded \$562,041 (Applicant Match \$578,734). Additionally, prepared interim and final reports.

Assisted in preparation of "Statement of Work for the State Library of North Carolina Library Services and Technology Act Program Evaluation," Jeffrey Pomerantz, Principle Contractor. Awarded \$53,060.

Assisted in the preparation of budget for IMLS National Leadership Grant for Libraries, "Virtual Reference Services," Marie Radford and Lynn Silipigni Connaway, PIs. Awarded \$684,996.

## **PROFESSESIONAL SERVICE**

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### **Service to the Profession**

**Co-Organizer**, International Data curation Education Action Working Group. 2008 to present.

**Program Chair and Reviewer**, DigCCurr2009: Digital Curation Practice, Promise and Prospects, Chapel Hill, NC, April 3-5, 2009.

**Coordinator**, Third International Digital Curation Working Group Workshop, Chapel Hill, NC, April 1, 2009.

**Planning Committee**, 2008 American Society for Information Science and Technology Annual Meeting, 2007-2008.

**Co-organizer**, Digital Curation & Trusted Repositories: Seeking Success Workshop. Chapel Hill, NC. June 15, 2006.

### **Service to the University of North Carolina at Chapel Hill**

**Member**, Digital Curation/Institutional Repository Committee. 2005-2008.

**Co-organizer**, TRLN Seminar Series on Issues and Trends in Academic Librarianship: Nan Lin on Social Capital, February 23, 2007.

**Member**, UNC-CH Social Software Working Group, 2006-2007.

**Co-Organizer**, Triangle Research Libraries Network Institutional Repository Forum, 2006.

**Organizer**, Institutional Repository Expert Speaker Series, 2006.

**Member**, CONTENTdm Collection Planning Committee. 2006.

### **Service to the School of Information and Library Science**

**Co-developer**, Certificate of Digital Curation (currently under review). 2009-2010.

**Member**, Ad Hoc Personnel Committee. 2008.

**Member**, Building Committee Working Group. 2007-2008.

**Chair**, Doctoral Student Association. 2006-2007.

**Contributor**, American Libraries Association Reaccreditation Report. 2006.

### **CURRENT PROFESSIONAL MEMBERSHIPS**

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American Society for Information Science and Technology

Society for Scholarly Publishing

Society of American Archivists

### **PROFESSIONAL DEVELOPMENT AND TRAINING**

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“Subjective Measurement in Surveys.” Completed 1-day course at the Odum Institute for Research in the Social Science, Chapel Hill, NC, February 27, 2009.

“Making Digital Preservation Affordable: Values and Business Models.” Completed short course at the Society for Imaging Science and Technologies, Archiving 2008, Bern, Switzerland, June 24, 2008.

Fourth DELOS International Summer School on Digital Preservation in Digital Libraries, Tirrenia, Italy, June 8-14, 2008.

“Developing a Digital Libraries Education Program.” Participated in 1-day workshop at the 7th ACM/IEEE Joint Conference on Digital Libraries, Vancouver, BC, June 18, 2007.

“Digital Data Preservation, Sharing and Discovery: Challenges for Small Science Communities in the Digital Era.” Participated in two-day workshop sponsored by the National Evolutionary Synthesis Center and Metadata Research Center, Durham, NC, May 16-17, 2007.

“The Fedora Service Framework: Introduction and Advanced Applications.” Completed 1-day tutorial at the 6th ACM/IEEE Joint Conference on Digital Libraries, Chapel Hill, NC, June 11, 2006.