

Attributes

D1: Interview Number

D2: Interview Date

D3: Time

D4: Location

D5: Interviewees

D6: Name

D7: Email

D8: Phone

D9: Title

D10: Status

D11: Department

D12: Years of Service

D13: Administrative Level

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Q1: Please describe your job? What are your primary roles?

Q2: How are IT policies set for university?

Q3: What are some of the key policies?

Q4: How do you view centralization vs. decentralization of IT services?

Q5: How does software affect user behaviors?

Q6: What types of user instruction and education do you see as being the most useful to the campus?

Q7: Who/what unit should provide such instruction.

Q8: How do legal obligations (i.e., State Records Act) drive the policies that are set?

Q9: How do you view the relationship of policy, implementation, and compliance?

Q10: Have you considered a university-wide document/records management approach?

Q11: What policies/implementations exist to ensure preservation of the university's digital assets?

Q12: If you had a magic wand, what would you most wish to change in the university IT arena?

Q13: What are the most important issues surrounding email that the university faces?

Q14: How many independently operated email servers are there on campus?

Q29: Other Comments